

# EXPERIENCING FINANCIAL HARDSHIP?

NEED HELP WITH FEES?



If you're experiencing financial hardship, **you may be eligible for a fee reduction or waiver through TDHS.**

## How to Apply

To apply, complete a Financial Hardship Assessment Form and provide supporting information.

You can get the form by:

- Speaking with your TDHS care worker
- Calling Reception on 5558 6000
- Downloading it from the TDHS website

TDHS may ask for additional documents to help assess your situation

## What TDHS Considers

Your application will be reviewed using several factors, such as:

- Your ability to pay
- Your personal and financial circumstances
- The services you receive from TDHS
- Your previous payment history
- Whether a payment plan, fee reduction, or full waiver is most suitable
- Whether the reduction applies to all services or only some
- Whether support is temporary or ongoing
- Any requirements set by funding bodies

## After You Apply

- You'll receive a decision within 28 days of TDHS receiving your completed form and documents.
- Fee reductions or waivers may be revoked if your financial circumstances change or if the information provided was incorrect.