

This annual report fulfils Timboon and District Healthcare Service's reporting requirements to the community and to the Minister for Health. It summarises Timboon and District Healthcare Service's results, performance, outlook and financial position for 2018/2019.

It outlines our performance against key objectives identified in the Timboon and District Healthcare Service strategic plan, and against the Victorian Government's objectives for the community and frontline services.

Our annual reports are available on the Timboon and District Healthcare Service website and a hard copy of this issue can be obtained by contacting us as per contact details below.

Timboon and District Healthcare Service is committed to providing accessible services. If you have difficulty in understanding this annual report, you can contact us to arrange appropriate assistance.

#### **CONTACT US**

PHONE: (03) 55586000 EMAIL: timboon@swarh.vic.gov.au WEB: https://www.timboonhealthcare. Our VISION

66
Working together for a healthy community 99

# Our PURPOSE

### KEEPING PEOPLE AT THE HEART OF OUR ACTIONS THROUGH:

- Partnering for outcomes
- Engaging the community
- Innovative service delivery
- Maximising quality and safety
- Embracing change
- Promoting health and wellbeing across the lifespan



Front Cover - Registered Nurse Sarah Brebner and client Ann Neal.



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"Footsteps in the Sand" by Scott McKenzie

# Report of **Operations**

#### **RESPONSIBLE BODIES DECLARATION**

In accordance with the Financial Management Act 1994, we are pleased to present the Report of Operations for Timboon and District Healthcare Service for the year ending 30th June 2019.

Mfulligets

Ms Maryanne Puli Vogels Chair, Board of Directors Timboon and District Healthcare Service 7 August 2019



TDHS Board of Directors left to right: Anne Skordis, Claire Murphy, Josh McKenzie, Maryanne Puli Vogels, Toinette Hutchins, Bryce Morden, Gerry Keely and Chris Stewart.

### **Overview**

#### **ESTABLISHMENT**

Timboon and District Healthcare Service (TDHS) is a Multi-Purpose Service established under an agreement between the Commonwealth and Victorian Governments and incorporated under the Health Services Act 1988. TDHS is governed by a Board of Directors appointed by the Governor-in-Council upon the recommendation of the Victorian Minister for Health.

Service delivery includes acute, residential and community aged care and a comprehensive suite of primary care services. Acute and residential aged care services are provided within 14 flexible beds and a 6 day-stay bed complex with an operating theatre suite and urgent care centre. Community Health Services are provided both in house and externally through community outreach programs. TDHS jointly manages the Timboon Medical Clinic which is located adjacent to the healthcare service and contracts General Practitioners as Visiting Medical Officers to TDHS.



### Our Catchment Area

Our Annual Photo Competition applicants were asked to capture TDHS's Vision statement "Working together for a Healthy Community" and depict locations or aspects of TDHS's catchment area/region.

#### **PRINCETOWN**



#### **PORT CAMPBELL**



"When I grow up I want to be" (Zoe Vogels - 2nd prize winner 2019 TDHS Photo Competition)

We take this opportunity to thank our consumers, communities, staff and other health partners for their support and commitment and look forward with confidence to a positive year ahead as we continue to deliver the TDHS vision to work together for a healthy community.

TDHS provide services within the southern half of the Corangamite Shire and the south eastern section of Moyne Shire. Key towns within the catchment area include: Timboon, Cobden, Nullawarre, Peterborough, Port Campbell, Princetown and Simpson.

#### **TIMBOON**



"Broken Falls" (Leanne Harrop - 3rd prize winner 2019 TDHS Photo Competition)

# Our Services

### TIMBOON AND DISTRICT HEALTHCARE SERVICE (TDHS) PROVIDES A VARIETY OF HEALTHCARE SERVICE PROGRAMS. THESE INCLUDE:

#### **ACUTE SERVICES**

TDHS offers both admitted and ambulatory services to the community of Timboon and surrounding districts including - medical, minor surgical, endoscopy, palliative care and post-natal care. Medical imaging (X-Ray) is available on a Thursday and pathology services are available twice daily Monday to Friday and Saturday morning.

Our acute services are supported by four General Practitioners and a number of visiting/locum medical practitioners including a General Surgeon and two Proceduralist Physicians.

#### URGENT CARE AND AFTER HOURS MEDICAL TREATMENT

A nurse assessment (triage) led model supported by on-call medical staff delivers Urgent Care and After Hours (e.g. week nights and weekends) treatment for medical emergencies to the community.

Emergency Telehealth support has been implemented to expand options available. This enables staff to connect visually with a Doctor from Adult Retrieval Victoria (ARV) in a medical emergency if a Doctor is not locally available.

#### **AGED AND RESIDENTIAL CARE**

TDHS has four aged residential care beds. Respite care is also available.

#### **HOME BASED SERVICES**

Also known as Commonwealth Home Support Program (CHSP) and Home and Community Care (HACC), services include:

- Domestic Assistance
- Personal Care
- In-home Respite Care
- Garden Maintenance
- Meals on Wheels
- Social Support Groups
- District Nursing

These services are provided to support and assist elderly people, younger people with disabilities and their carers living at home and in the community. TDHS is registered as a provider for the National Disability Insurance Scheme (NDIS) and we can tailor services to the needs of every individual client.



TDHS HACC Worker Monica Norman with client Nancy Guy

Home based services also provide care and support to palliative clients and families.

### Our Services

#### **COMMUNITY HEALTH SERVICES**

Community Health Services help in many ways to manage and maintain good health and independence in the community. These programs focus on community wide health, promoting activity to prevent the onset of health problems, helping people to eat well, exercise and stay socially connected.

#### Services available include:

- Physiotherapy
- Exercise Classes
- Cooking Classes
- Dietetics
- Speech Pathology
- Community Health Nurse
- Diabetes Education
- Podiatry
- Community Transport
- Continence Nurse
- Occupational Therapy
- Health Promotion and Education
- Audiology
- Immunisation Clinic
- Women's Health
- Antenatal and Postnatal

#### **DENTAL HEALTH SERVICES**

The dental clinic provides general oral health services to both public and private patients. We partner with the Royal Flying Doctor Service on an annual basis to provide oral care for children and adults eligible for public dental services. We also partnered with Donna Mercado, a private dentist, to ensure weekly access to private dental services.



TDHS Exercise Therapist Tracey Heeps with her Men's Strength Class clients from left to right back row: Desmond Free, Colin Morton, Nolan Andrew, Peter Murphy, Raymond Hussey. Front row: Tracey Heeps, John Longmore and Arthur Felmingham.

# Board Chair and Acting CEO's Report

TIMBOON AND DISTRICT HEALTHCARE SERVICE (TDHS) REMAINS DEDICATED TO KEEPING PEOPLE AT THE HEART OF OUR ACTIONS AND ENSURING THE BEST HEALTH OUTCOMES FOR OUR COMMUNITY.

The Board of Directors, Executive and all staff at TDHS are fully committed to the delivery of efficient, effective and high quality health care in line with our revised vision "Working together for a healthy community". Over the past year, with the tightening fiscal environment, the Board has invested robustly and wisely to ensure that our community receives quality care, close to home, from a skilled and engaged workforce. TDHS has continued to ensure that more people receive care in their own community. This is a fantastic outcome as research indicates that people receiving care within their community will often have a better health outcome.

Due to ongoing ill health issues our CEO Gerry Sheehan resigned earlier this year. The Board is now in the process of selecting a new CEO so we are well positioned to implement our Strategic Plan. We would like to thank our Executive team led by Rebecca Van Wollingen who have stepped up during this time, dedicating themselves to staff, volunteers and community ensuring continuity and integrity is maintained.

Our Organisational Values are important to the Board as they guide us in our oversight of the services and care provided at TDHS. This report will focus on our values from a strategic perspective:

#### Integrity - We engage others in a respectful, fair and ethical manner.

The Board of Directors and the Executive team focus on utilising robust and evidence based information on which we base our decision making to ensure the continuance of good governance and quality healthcare. This is achieved through respect, discretion and trust. This year we welcomed Toinette Hutchins to our established Board. We wish to thank each Board member for their considerable time commitments and dedication to TDHS and for ensuring the best outcomes for our communities.

This year TDHS supported the Royal Commission into Aged Care by reporting on our aged care provision and incident management over the past five years. We fully believe in and support the review and development of a robust and safe Aged Care system.

### Compassion - We accept people as they are and display kindness and sensitivity to them.

At TDHS we deliver great care through the compassionate contributions made by our staff and volunteers. We would like to take this opportunity to formally acknowledge and sincerely thank all our staff and volunteers for their work and dedication to TDHS and the communities to whom we provide care. Your commitment to providing exceptional care and your warm interactions with those needing this care, contributes to better health and wellbeing for everyone involved.

We are proud to say our staff and volunteers align to our values and in recognition of this we launched our first annual ICARE values awards night. The ICARE award recognises outstanding contributions from a staff member and volunteer in line with our ICARE values of Integrity, Compassion, Accountability, Respect and Excellence. This night was held on the 5th March 2019 and we celebrated with our staff, volunteers and Life Governors. The staff award was named in honour of long serving GP Dr Fox. Dr Fox's family presented this special award, named the ICARE Peter Fox award, to our deserving Nurse Unit Manager, Michelle Selten. The ICARE volunteer award went to the Timboon Women's Auxiliary who have been supporting the healthcare service since 1947, with 71 years of service. Their dedication and contributions are greatly appreciated.

### **Board Chair and Acting CEO's Report**

#### Accountability - We are responsible for our actions.

The Board of Directors acknowledges the complex challenges that health services currently face and the realisation that the health dollar needs to be efficiently managed whilst upholding the highest standards of safety and quality. TDHS continue to build and develop the appropriate systems to support the transparency and integrity of our service provision and resulting quality care.

TDHS continued to implement its robust systems for auditing and evaluation, ensuring that we review, maintain and improve our service delivery and strive to achieve best practice outcomes both clinically and in corporate services. We received valuable information from all our audits and continue to utilise this information for the betterment of TDHS. In the 2018/19 year TDHS met and exceeded all its compliance requirements and returned an operating surplus.

In support of our dedication to an accountable high quality healthcare service TDHS appointed a Quality Manager dedicated to ensuring we meet the ever increasing and complex requirements of health. In addition, a theatre review and evaluation was undertaken to ensure TDHS maintains appropriate facilities for this service. Post review the Board approved the upgrade and purchase of new state-of-the-art Endoscopy equipment.

Further, this year the Board and Executive worked to review and revamp our Consumer Participation Committee, formerly named Community Advisory Committee, to guarantee we had the most relevant and timely feedback from our consumers. Together we realigned how we work to ensure everyone has a voice and that our services are easily understood and accessible to all. We are pleased to have a diverse age group represented including students from our local high school. The newly minted committee is already making great contributions to the Quality of Care Report and our feedback mechanisms.

#### Respect - We consult and collaborate with others and appreciate the diverse views of patients, families and each other.

In 2017/18 TDHS undertook a comprehensive independent community needs assessment to hear the needs of our community. Your feedback has been pivotal in creating the five-year strategic plan for TDHS. The strategic plan was approved this year by the Department of Health and Human Services and implementation is underway. We believe it is vital to work with our communities to develop and provide healthcare services that meet your needs and we thank you for your contributions.

The Board of Directors and Executive staff strive to build relationships with our regional partners to ensure you receive the best care, in the most appropriate place and, in a timely manner. Throughout 2018/19 we supported the Corangamite Regional Health Collaborative, the Polwarth Partnership, the Barwon South West Board Chair Network, the Victorian MPS network and the Barwon South West CEO Council. Additionally, this year TDHS contributed to invaluable work within the region to ensure those most vulnerable in our community have a safe place. Using a partnership approach, we implemented a range of initiatives in line with the "Strengthening Hospital Response to Family Violence" recommendations. We continue to work in partnership to support our vision of "Working together for a healthy community".

### **Board Chair and Acting CEO's Report**

### Excellence - We create opportunities for education and are committed to continuous development.

This year TDHS worked with and supported Deakin University to implement their regional Women's AFL research project in our Urgent Care Centre. This project aims to look at injuries incurred by women whilst playing AFL and the potential ways to support and protect women in sport.

At TDHS we recognise that it remains a constant challenge to recruit and retain a skilled workforce. It has become increasingly difficult to attract and retain General Practitioners and some Allied Health positions, including pharmacy, in rural and remote areas. We have been working hard to ensure our communities are not impacted by these challenges. We are pleased to announce the commencement of our newest GP Ferdinandus Pranadi. In order to ensure pharmacy support we formed a partnership with Colac Area Health to provide expert pharmacy services and advice, ensuring our services meet best practice.

This year the Board further recognised the need for transparent communication and the importance of ongoing updates from TDHS to the community. In recognition of this we created a Communications Plan. We have invested in updating our website, Facebook page and more communication through newsletters and newspaper articles.

There is so much happening in the health space and we want to keep you up to date. We hope you have noticed the changes and feel more informed. This year we have also created the new position of Community Engagement Officer. This role has commenced work to ensure we have up to date news and media, receive timely feedback and support our volunteers to deliver the best and safest services. This role will also work with our invaluable Consumer Participation Committee.

In conclusion, the Board of Directors and the Executive team would like to extend our thanks to the State Department of Health and Human Services and the Commonwealth Department of Health for their continued support, planning and funding. We look forward to a continuation of productive partnerships.

As we reflect on the 2018/19 year, we are proud of what our healthcare service has achieved and the trust our community has placed in us to meet their healthcare needs. We now look to the year ahead to continue working with you for a healthy community.

MJulvegets

Ms Maryanne Puli Vogels Board Chair



Mrs Rebecca Van Wollingen Chief Executive Officer (Acting)

# Year in Review

#### SERVICE PLAN: KEY ACHIEVEMENTS AND CHALLENGES

IN MAY 2019 THE TIMBOON AND DISTRICT HEALTHCARE SERVICE STRATEGIC PLAN 2018 - 2023 WAS APPROVED BY THE DIRECTOR OF RURAL AND REGIONAL HEALTH AND THE DEPARTMENT OF HEALTH AND HUMAN SERVICES. THE "DIRECTIONS" COLUMN IN THE BELOW SCHEDULE ARE THE PILLARS IN THIS STRATEGIC PLAN.

DIRECTIONS	ACTIONS	DELIVERABLES	OUTCOMES
Provide integrated health and wellbeing	Adhere to government policy directions	Develop and implement a Smoke Free Policy for staff, patients & volunteers	Achieved Policy implemented
services	Increase focus on prevention, early identification and management of chronic conditions	Implement community health promotion programs	Commenced
	Build and strengthen strategic partnerships	<ul> <li>Establish and maintain positive relationships with regional partners</li> <li>Regularly meet with other providers of local hospitals and aged care services, to improve communication and cooperation</li> </ul>	Completed and continuing  Completed and continuing
	Improve access and use of the health service system for consumers	Improve the timeliness & appropriateness of information flow between TDHS and other service providers Identify and implement additional navigation tools for community support	Commenced Communications plan developed and actioning Use of social media to support
	Invest in the use of innovative digital technologies	Review Electronic Health Record systems and plan for transfer to a complete Electronic Health Record Purchase & implement new patient monitoring system for Urgent Care Centre and Acute Ward	Commenced  Completed
	Build capacity and capability within our teams to respond to consumer directed care reforms	Complete review of opportunities from NDIS     Formally register to be a NDIA provider / market & advertise service to market	Completed Completed

### Year in Review

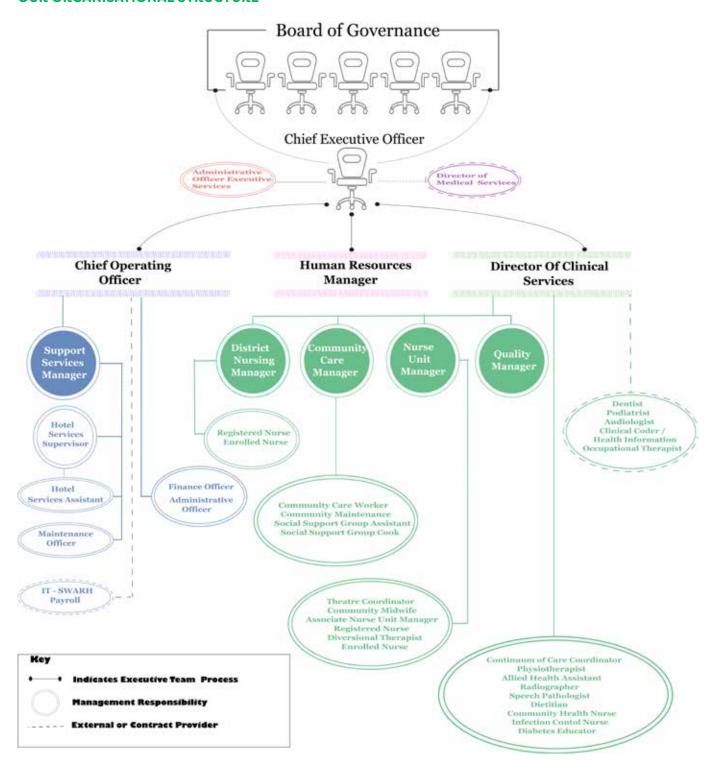
DIRECTIONS	ACTIONS	DELIVERABLES	OUTCOMES
		Review National Standards     Version 2 and develop     implementation plan	Commenced
Contribute to the development of a Connected Community	Develop and implement a community communications and engagement strategy	<ul> <li>Continue to support and promote the work of the TDHS volunteer and auxiliary workforce</li> <li>Develop community communications and engagement strategy aligned to future directional changes</li> </ul>	Commenced and continuing Completed
	Enhance community health literacy	Develop whole of organisation health literacy plan	Commenced
	Promote community health and wellbeing across the lifespan with a focus on prevention	Community Health Promotion content is incorporated into Communication Strategy	Completed and continuing
	Actively seek community feedback	Engage Consumer     Participation Committee     to assist     with development of     community engagement     Investigate consumer     participation on organisational     committees     Improve consumer feedback     pathways for improved     knowledge and responsiveness	Completed and continuing Regular meetings and work plan created  Commenced  Commenced
Maintain and enhance our skilled and engaged workforce	Develop and implement a people and culture strategy	Commence building resilience of TDHS team through completion of The Resilience Project Implement program of work to communicate and reinforce TDHS Values Develop and implement TDHS values recognition program	Completed Resilience Project actioned  Commenced  ICARE system developed Completed and continuing TDHS ICARE Awards night Commenced
	Invest in workforce training and development	<ul> <li>Cooperate with university partners &amp; local secondary schools in planning student placements and programs</li> <li>Work with regional partnerships to further explore Recruitment and On Boarding systems</li> </ul>	Deakin Urgent Care Centre Project Student placements Commenced

### Year in Review

DIRECTIONS	ACTIONS	DELIVERABLES	OUTCOMES
Strengthen Organisational Leadership	Continue to ensure best practice clinical governance	<ul> <li>Implement and maintain         Accreditation action plans</li> <li>Implement &amp; maintain Clinical         Governance Board Sub-         Committee</li> <li>Implement Clinical Audit         schedule and embed as part of         operating cycle</li> <li>Embed TDHS Dashboard to track         &amp; measure as part of Board and         Executive Operating Cycle</li> </ul>	Commenced  Completed and continuing  Commenced  Commenced
	Enhance focus on quality and safety through continuous quality improvement	<ul> <li>Complete review of TDHS alignment with required standards (OH&amp;S, Building standards, Infrastructure compliance)</li> <li>Implement Operational Audit schedule and embed as part of operating cycle</li> <li>Develop and implement TDHS Risk Register</li> </ul>	Commenced  Commenced  Completed
	Provide continued sound financial and sustainable organisational stewardship	<ul> <li>Implement Preventative Maintenance schedule in line with existing service offerings</li> <li>Develop a Master Plan for TDHS incorporating all properties based on future Service Plan</li> <li>Develop a five year Capital Plan</li> </ul>	Commenced  Commenced  Commenced
	Seek additional funding sources to augment service offering	<ul> <li>Complete review of state health, federal health and other bodies re potential Grant &amp; Funding opportunities</li> </ul>	Commenced
	Advocate for and promote the value and benefits of the Multi-Purpose Service (MPS) model	<ul> <li>Actively participate and lead MPS Collective in partnership with Victorian Health Care Association</li> </ul>	Continuing
	Explore shared governance and support arrangements, within our region, to maximise service flexibility, quality and efficiency.	<ul> <li>Investigate governance resources for Allied Health</li> <li>Actively participate in regional governance forums</li> </ul>	Commenced  Commenced

# Management and Structure

#### **OUR ORGANISATIONAL STRUCTURE**



# Our Governance

#### **RELEVANT MINISTERS**

#### **COMMONWEALTH GOVERNMENT**

#### 01 July 2018 to 28 August 2018

Hon Greg Hunt MP - Minister for Health

Hon Ken Wyatt - Minister for Aged Care; Minister for Indigenous Health

Hon Michael Keenan - Minister for Human Services

Hon Bridget McKenzie - Minister for Rural Health

#### 28 August 2018 to 29 May 2019

Hon Greg Hunt MP - Minister for Health

Hon Ken Wyatt - Minister for Aged Care and Senior Australians; Minister for Indigenous Health

Hon Michael Keenan - Minister for Human Services

#### 29 May 2019 to 30 June 2019

Hon Greg Hunt MP - Minister for Health

Hon Richard Colbeck - Minister for Aged Care and Senior Australians

Hon Stuart Robert MP - Minister for the National Disability Insurance Scheme

#### **VICTORIAN GOVERNMENT**

#### 1 July 2018 to 29 November 2018

The Hon. Jill Hennessy MP - Minister for Health; Minister for Ambulance Services Martin Foley MP - Minister for Housing, Disability and Ageing; Minister for Mental Health

#### 29 November 2018 to 30 June 2019

The Hon Luke Donnellan MP - Minister for Child Protection; Minister for Disability, Ageing and Carers Martin Foley MP - Minister for Mental Health

Jenny Mikakos MP - Minister for Health; Minister for Ambulance Service

### Our Board of Directors

#### **BOARD OF DIRECTORS**

The Board of Directors is responsible for the governance of TDHS. This includes:

- Clinical Governance
- Strategic plan and directions
- Service development
- Overseeing finance and service performance

**Vice Chair** 

- · Risk management
- Responding and adapting to challenges such as population growth and changing demographics and;
- Ensuring compliance with regulatory and legislative requirements

There were no instances during 2018/2019 where Board of Directors' members at TDHS declared a pecuniary interest and withdrew from necessary proceedings.



Chair
Maryanne Puli Vogels
First appointed: 01.07.2017
Current term of appointment: 01.07.2017 - 30.06.2020



Gerry Keely
First appointed: 01.07.2017
Current term of appointment: 01.07.2017 - 30.06.2020
Chair Clinical Governance, Quality and Credentialing Committee



Chris Stewart
First appointed: 01.07.2017
Current term of appointment: 01.07.2017 - 30.06.2020



**Anne Skordis**First appointed: 01.07.2017
Current term of appointment: 01.07.2017 - 30.06.2019



Vice Chair
Claire Murphy
First appointed: 01.07.2017
Current term of appointment: 01.07.2017 - 30.06.2020



Board Member
Bryce Morden
First appointed: 01.07.2016
Current term of appointment: 01.07.2016 - 30.06.2019



Board Member
Josh McKenzie
First appointed: 01.11.2004
Current term of appointment: 01.07.2014 - 30.06.2019
Chair Audit Committee



Board Member
Toinette Hutchins
First appointed: 01.07.2018
Current term of appointment: 01.07.2018 - 30.06.2021

# Our Committee Structure

THE BOARD OF DIRECTORS HAS ESTABLISHED A COMMITTEE STRUCTURE WITH TERMS OF REFERENCES TO ASSIST IN MEETING ITS OBLIGATIONS.

BOARD SUB COMMITTEE	PURPOSE	MEMBERSHIP
Audit Committee	Monitors and oversees the financial performance and reporting processes; compliance with the Financial Management Act; the internal and external audit programs; and oversees the risk management program. This committee meets at least four times a year and its membership includes two consumer representatives.	Josh McKenzie (Chair) All Board Members are members of this committee Matt Hoffman (Consumer Representative) Jason Chuck (Consumer Representative)
Clinical Governance, Quality and Credentialing Committee (CGQCC)	Monitors compliance to external and internal audit processes. The CGQCC meets at least 6 times a year; its membership currently includes consumer representative options.  For effective and comprehensive monitoring of clinical governance, quality and credentialing at TDHS, the Board of Governance receives regular reports from the following committees:  Patient Safety and Quality Committee  Medical Consultative Committee  Community Health Committee	Gerry Keely (Chair) All Board Members are members of this committee No consumer representation
Nomination and Remuneration Committee	Appraises and reviews the Chief Executive Officer's performance regularly, in line with contracted key performance indicators.	Maryanne Puli Vogels (Chair) Chris Stewart (Vice Chair) Claire Murphy (Vice Chair)
Consumer Participation Committee (CPC) Previously Community Advisory Committee (CAC)	Provides strategic advice from a consumer, carer and community perspective to ensure THDS hear directly from, and works in partnership with, the communities it serves.	Donna Ellis (Chair) John Wilson Erica Elliot Terry O'Connor Ray Smith Gabby Theologous Heather Bullen (from 12.12.18) Aimee Hose (from 12.06.19) Zoe Neal (from 12.06.19)

### Our Executive Team

#### **EXECUTIVE**

Timboon and District Healthcare Service (TDHS) Executive team reports to and supports the Chief Executive Officer in evaluation of operational accountability and the delivery of healthcare services. The Executive team meets monthly to ensure effective management and achievement of TDHS performance and service targets in safety and quality, risk management, governance, human resources, finance and performance, and professional activity.

#### **CHIEF EXECUTIVE OFFICER**

Rebecca Van Wollingen (Acting from February 2019)

Qualifications: Bach of Nursing, Master of Public Health, AFACHSM

Gerry Sheehan (from June 2014 to 31st May 2019)

Qualifications: Dip Nursing, GDip Health Administration, MBA, MACHSM, MICF

The Chief Executive Officer is directly responsible to the Board of Directors for the overall management and financial accountability.

#### **DIRECTOR OF CLINICAL SERVICES**

Rebecca Van Wollingen (from February 2019)

Qualifications: Bach of Nursing, Master of Public Health, AFACHSM

Kerryn Charman (from October 2017 to September 2018)

Qualifications: Dip Nursing, GDip Nursing Midwifery, Dip Critical Care, GDip Leadership and Catholic Identity, GDip Integrated Risk Management

The Director of Clinical Services (DCS) is responsible for leading the Nursing, Community Health and Home Care services teams to ensure a culture of patient centred care that is individualised, safe and responsive. The DCS is also responsible for the implementation and monitoring of the Clinical Governance Framework.

#### **CHIEF OPERATING OFFICER**

Sharon Rees (from January 2019)

Qualifications: Bach of Applied Science (Computing), Grad Dip Secondary Education, Bach of Commerce (Accounting)

Nancy Johnson (from March 2016 to November 2018)

Qualifications: Bach of Commerce, Bach of International Business, CPA, GDip Education

The Chief Operating Officer is responsible for managing Finance, Administration, Hotel Services, Maintenance, Occupational Health & Safety, Risk Management, Compliance, Payroll and Information Technology.

# Our Workforce

Staff Reporting Job related Wellbeing

80%

13

new employees joined our workforce

90%

of our employees believe TDHS supports human rights and safety.

Overall job satisfaction

79%

80%

of our workforce believe that Timboon and District Healthcare Service has a positive organisational climate.

92%

of our workforce believe people in their workgroup treat each other with respect

83%

of our workforce believe TDHS is a good place to work.

97

employees

and

53

volunteers form part of TDHS workforce

of our workforce participated in the People Matter Survey conducted in May 2019

92%

of our people work part time or casual, supported by a flexible working arrangement

90%

of our

workforce

is female

91%

of our workforce believe that their work is meaningful

# Our Workforce Data

HOSPITALS LABOUR CATEGORY	JUNE CURRENT MONTH FTE		JUI YTD	
	2019	2018*	2019	2018*
Nursing	21.2	17.5	21.4	17.9
Administration and Clerical	10.7	8.2	9.2	8.8
Medical Support	0.8	0.7	0.9	1.3
Hotel and Allied Services	15.9	14.2	16.5	13.5
Ancillary Staff (Allied Health)	1.4	1.3	2.0	1.3

<sup>\*2018</sup> figures are based on paid worked hours excluding leave hours and overtime hours

#### **PEOPLE AND CULTURE**

During the last 12 month period the Executive team has undergone significant changes welcoming a new Director of Clinical Services, who has also acted as Chief Executive Officer, and a Chief Operating Officer. Our new leadership team brings new skills & ideas resulting in exciting opportunities for all employees. With a focus on individual development, team effectiveness and strategies to measure and improve our organisational culture, programs such as ICARE (Studer), The Resilience Project and the People Matters Survey will inform and continually strengthen our operational and strategic leadership.

#### **PROFESSIONAL DEVELOPMENT**

Three Mandatory Education days were delivered in November/December of 2018 in the Health Education Centre for staff to strengthen their competencies in their required area. This was a great opportunity for staff to come together, have discussions with management and learn in a relaxing environment. Many other educational opportunities have been provided to the whole of organisation including a 6 hour workshop with the Australian Council for Healthcare Standards (ACHS). This workshop was well attended by all departments within the organisation and shared with Colac Area Health. The intent of the workshop was to prepare the healthcare service for auditing against the second edition of the National Standards. Another key area of focus for education has been strengthening our response to family violence. Workshops have been delivered to staff and managers making it central to patient and workforce care.

#### **OCCUPATIONAL HEALTH & SAFETY**

TDHS is committed to fostering a positive safety culture where the inherent risks and hazards in healthcare are eliminated, minimised and controlled through the involvement and commitment of all employees, volunteers, contractors and other persons visiting workplaces under its control.

TDHS is divided into three Designated Work Groups (DWG): Clinical, Community and Non-Clinical, with each DWG having staff representation in the form of elected Health and Safety Representatives (HSR's). All HSR's sit on the TDHS Occupational Health and Safety Committee and their function is to flag potential organisational risks and hazards, be a conduit for staff safety issues and create opportunities for all staff to have input into our Occupational Health & Safety policy and procedures. HSR's are offered recognised training and refresher courses to assist them with their functions.

### Our Workforce Data

In addition to our risk management software system (Riskman), TDHS regularly reviews our Occupational Health & Safety policies and procedures and conducts safety audits to ensure a safe workplace and maintain best practice in the area. Our staff are also trained in Occupational Health & Safety theory and practice as part of the induction process as well as annually, as part of our mandatory training schedule.

OCCUPATIONAL HEALTH & SAFETY	2018-19	2017-18	2016-17
Number of reported hazards/incidents for the year per 100 FTE	52	57*	103
Number of 'lost time' standard claims for the year per 100 FTE	0	2	0
Average cost per claim for the year	\$O	\$26,000	<b>\$</b> O

<sup>\*</sup> Additional training was implemented to help staff identify actual OH&S incidents

#### THE HEART OF TDHS SERVICE AND VOLUNTEER AWARDS

In 2019 TDHS celebrated its staff, Life Governors and volunteers in the inaugural Heart of TDHS Service and Volunteer Awards night on 5 March. Previously TDHS celebrated staff's long service achievements and Life Governor nominations at their November Annual General Meeting, but in order to put a well-deserved spotlight on its staff and volunteers, a separate night was decided upon. The date, 5 March, was chosen as it was the day in 1956 that TDHS received their first patients through the door even though it was officially opened in December 1955.

On this night we recognised and applauded those that had reached the following milestones: Long Service Awards, Outstanding Service Volunteer Award, Life Governors and the ICARE Peter Fox Award for the most outstanding staff member.

The ICARE Peter Fox peer nominated award, is awarded to the staff member who consistently makes a difference and goes above and beyond in demonstrating our ICARE values in their everyday work. The award recipient this year was Michelle Selten. We thank her for all her dedicated hard work and service.

#### **LONG SERVICE AWARDS**

Recipients of the Long Service Award for 2018/2019 will be celebrated in next year's "The Heart of TDHS Service and Volunteer Award" ceremony and are:

•	Jodie Couch (Hotel Services Assistant)	10 years
•	Kathy Blake (Enrolled Nurse)	10 years
•	Donna Bellis (Hotel Services Assistant)	10 years
•	Julie Giblett (Enrolled Nurse)	15 years
	Margaret Tesselaar (Associate Nurse Unit Manager)	35 years

#### **VOLUNTEER AWARDS**

The Most Outstanding Services as a Volunteer Award went to the Timboon Auxiliary members for over 71 years of dedicated service raising funds for TDHS. Over these years they organised fund raising events like, street stalls, catering for weddings, garden walks and art and craft events to pay for the furnishing of wards and the purchasing of medical and kitchen equipment. TDHS is extremely appreciative of the dedication and the donations given by all Auxiliary members, past and present.

### Our Workforce Data



Auxiliary members top row from left to right: Betty O'Brien, Gwen Barr, Dorothy Glerum, Maureen Rands, Jan Burkhalter. Bottom row left to right: Rita Rundle, Vale Ethel Rundle and Barbara Fraser. Absent from the photo: Gwenda Gunn and Margaret Bacon.

#### **LIFE GOVERNORS**

The following volunteers were nominated by the Board of Directors in 2018/2019 to receive a Life Governorship of TDHS in recognition of their long and outstanding service on the Board:

• Margaret Bull 1/11/2006 - 23/02/2017

Michael Broomhall 1/07/1997 - 31/06/2009

• Tom Walsh 1/11/2005 - 15/03/2016

• Catherine Marr 1/11/2001 - 23/06/2017

John Renyard 1/07/2009 - 30/06/2018

• Ray Smith 1/11/2005 - 30/06/2016

Catherine Marr and Michael Broomhall were both able to attend to receive their award.



Life Governor Recipient Michael Broomhall and his wife Julie.

Life Governor Recipient Catherine Marr.

# Our Generous Community

#### **OUR VOLUNTEERS**

Our volunteers form an integral part of the services we provide and they support our paid workforce in providing improved outcomes for our residents and clients, and sharing skills gained over a lifetime of experience. Our aim at TDHS is to ensure that each person is treated with respect and that we have in place policies for procedures to protect our workforce. We are extremely proud of all our volunteers and very grateful to the valuable contributions they make to TDHS.

We would like to thank each individual volunteer (past and present) and their families for their valuable time and efforts they have contributed to support TDHS.

#### **OUR LIFE GOVERNORS**

Volunteers attaining nine years' service, be that consecutive or cumulative, are eligible to be nominated to the Board of Directors to receive a Life Governorship of TDHS in recognition of their service to the MPS and community. Volunteers not attaining the length of service may still be eligible for the award if the Board deem their contribution to be of significant in terms of service, support or contribution to TDHS.

Mr M. Broomhall Mrs M. Bull Ms. J. Burkhalter Mrs. P. Couch Mrs. J. Duro

Mr. A. Felmingham Mrs. E. Finch Mrs. E. Finnigan Mr. N. Finnigan Miss B. Fraser Mrs. H. Herrin Dr. D. Jackson

Mrs. N. Joiner

Mrs. Y. Lawson

Mrs C. Marr

Mrs M. McKenzie

Mr. R. McVilly

Mrs. H. Morris

Mrs. B. Newey

Mrs. B. O'Brien

Mrs. E. Padbury

Mr J. Renyard

Mrs. K. Robbins

Mr. K. Serong

Mrs. M. Serong

Mrs. M. Symons

Mr R. Smith

Mrs. D. Taylor

Mrs. J. Toller-Bond

Mr. D. Trigg

Mr. J.A. Vogels MP

Mr T. Walsh

#### **VALE**

In tribute, TDHS extends our sincere condolences to the families and friends of the following Life Governors who passed away during the course of the reporting period:

Mrs H. Bullen 15/06/1936 - 26/11/2018

Mrs E. Rundle 10/04/1934 - 03/06/2019

# Our Donors

We express our sincere thanks to all our donors. Every contribution, large and small, is important to us as it represents your support for what we are aiming to achieve. To respect the privacy of our donors, contributions are not stated in this annual report individually, but the generosity of our local communities is greatly appreciated and we extend a very sincere and warm thank you for the continued support from individuals and local groups and organisations. All community donations and fundraisers are extremely important for enabling TDHS to procure vital equipment and infrastructure and to sustain high quality service provision and optimum health and wellness for our communities.

DONATIONS 2018/19	
2018 Annual Appeal (Emergency trolleys)	\$12,212.42
2019 Annual Appeal (Chairs)	\$16,127.60
Donations and Bequests	\$ 44,688.20
Total	\$ 73,028.22





Associate Nurse Unit Manager Ingrid Rial, Enrolled Nurse Vickie Stevens and Associate Nurse Unit Manager Naomi Lewis with the Emergency trolleys purchased with donations received from our generous community.

# Our Performance Priorities

#### **QUALITY AND SAFETY**

Safety and Quality remain a key focus at all times at TDHS. Improvements in the number of safer and positive experiences occurring within our health system are testament to this focus. Partnering with our consumers remains pivotal to our vision of "Working together for a healthy community" and therefore inviting consumer feedback and suggestions is central to informing our continual improvement processes.

Within the organisation, evidence based best practice elements promote sustainable systems, processes and behaviours to maintain high standards in the pursuit of excellence. This continues to be a safety and quality goal at TDHS to deliver optimal health outcomes for the community.

KEY PERFORMANCE INDICATOR	TARGET	RESULT
Health Service Accreditation	Full Compliance	Full Compliance
Compliance with Cleaning Standards	Full Compliance	Full Compliance
Compliance with the Hand Hygiene Australia Program	80%	91%
Percentage of Healthcare Workers Immunised for Influenza	75%	98%
Victorian Health Experience Survey – patient experience	95% positive experience	Full Compliance*
Victorian Health Experience Survey - discharge care	75% very positive response	Full Compliance*

<sup>\*</sup> Less than 30 responses

#### **GOVERNANCE AND LEADERSHIP**

KEY PERFORMANCE INDICATOR	TARGET	RESULT
People Matter Survey - percentage of staff with a positive response to safety culture questions	80%	90%

#### **FINANCIAL SUSTAINABILITY**

KEY PERFORMANCE INDICATOR	TARGET	RESULT
Operating Result (\$m)	0.000	0.353
Trade Creditors	60 Days	53 Days
Patient Fee Debtors	60 Days	57 Days
Adjusted Current Asset Ratio	0.7	3.32
Number of Days Available Cash	14 Days	214.4 Days

#### **FUNDED FLEXIBLE INPATIENT CARE PLACES**

CAMPUS	CAMPUS
Flexible High Care	14

### Our Performance Priorities

#### **UTILISATION OF FLEXIBLE AGED CARE PLACES**

CAMPUS	NUMBER	OCCUPANCY LEVEL %
Flexible High Care	4	81%
Respite **	2	156%
Total	6	

<sup>\*\*</sup>Beds can be used flexibly based on community need and demand for service

#### **ACUTE CARE**

SERVICE	TYPE OF ACTIVITY ACTUAL 2018-19		ACTUAL 2017-18	
Medical Inpatients	Bed days	1,321	1,435	
Urgent Care	Presentations	1,259	1,458	
Radiology	Number of clients	298	322	

#### **PRIMARY HEALTH CARE**

SERVICE	TYPE OF ACTIVITY	ACTUAL 2018-19	ACTUAL 2017-18
Community Health Nursing	Hours of Service	366	398
Community Midwife	Hours of Service	107	216
Continence Services	Hours of Service	36	46
Diabetes Education	Hours of Service	55	41
Dietetics	Hours of Service	172	181
Exercise Classes	Occasions of Service	2,761	2,866
Occupational Therapy	Hours of Service	115	104
Physiotherapy	Hours of Service	349	326
Podiatry	Hours of Service	137	118
Speech Pathology	Hours of Service	114	304

### Our Performance Priorities

#### **COMMUNITY CARE**

SERVICE	TYPE OF ACTIVITY	ACTUAL 2018-19	ACTUAL 2017-18
Delivered Meals	Number of Meals	8,402	8,583
Domestic Assistance	Hours of Service	5,221	5,411
Personal Care	Hours of Service	1,571	1,637
In-home Respite	Hours of Service	532	389
Property Maintenance	Hours of Service	1,052	1,094
Social Support Group	Hours of Service	8,740	6,248
Community Transport	Hours of Service	552	237
District Nursing	Hours of Service	1,879	1,768



# Financial Information

5 YEAR FINANCIAL SUMMARY	<b>/</b> \$000	\$000	\$000	\$000	\$000
	2019	2018	2017	2016	2015
Total Revenue	7,761	7,403	7,473	7,232	7,188
Total Expenses	7,778	7,557	7,803	7,928	7,682
Net Result from Transactions	(17)	(154)	(330)	(696)	(494)
Total other economic flows	58	69	72	30	87
Net Result	41	(85)	(258)	(666)	(407)
Total Assets	18,234	17,943	17,607	17,611	17,688
Total Liabilities	2,005	1,796	2,557	2,304	1,714
Net Assets/Total Equity	16,229	16,147	15,050	15,307	15,974

5 YEAR FINANCIAL SUMMARY	\$000
	2019
Net operating result	376
Capital and specific items	
Capital purpose income	357
Specific income	-
Assets provided free of charge	-
Assets received free of charge	-
Expenditure for capital purpose	(13)
Depreciation and amortisation	(737)
Impairment of non-financial assets	- /
Finance costs (other)	-
Net result from transactions	(17)

#### **CURRENT FINANCIAL YEAR REVIEW**

#### Financial Analysis of Operating Revenues and Expenses

Timboon and District Healthcare Service ended the 2018-19 financial year with an operating result of \$353,000 in surplus compared to a result of \$341,000 in the previous year. The surplus was contributed to a lower than anticipated salary expense in the Allied Health area and lower than anticipated drug costs resulting from a change to a centralised drug supply model.

The operating result was also affected by the results of South West Alliance of Rural Health (SWARH) which Timboon and District Healthcare Service recognises as a jointly controlled operation. TDHS has recognised \$85,000 as a share of the SWARH surplus.

#### Financial Information

#### Significant Changes in Financial Position during the Year

The current asset ratio at 30 June 2019 decreased slightly to 3.32 from 3.4 at the 30 June 2018. The ratio is much higher than the targeted ratio of 0.7 indicating that the organisation is in a healthy financial position, with adequate cash resources to meet liabilities as they fall due.

#### **Performance against Operational and Budgetary Objectives**

Each year the health service establishes an operational budget which is matched to the strategic objectives of the organisation and aims for a balanced budget outcome. In 2018 - 19 the healthcare service aimed to achieve a near zero surplus before capital and specific items and achieved a surplus of \$353,000.

#### **CONSULTANCIES**

#### Details of consultancies (under \$10,000)

In 2018-19, there were three consultancies where the total fees payable to the consultants were less than \$10,000. The total expenditure incurred during 2018-19 in relation to these consultancies is \$18,395 (excl. GST).

#### Details of consultancies (valued at \$10,000 or greater)

In 2018-19, there were two consultancies where the total fees payable to the consultant was \$10,000 or greater. Details below:

CONSULTANT	PURPOSE OF CONSULTANCY	START DATE	END DATE	TOTAL APPROVED PROJECT FEE  (EXCLUDING GST)	EXPENDITURE 2018-19 (EXCLUDING GST)	FUTURE EXPENDITURE (EXCLUDING GST)
Baade Harbour Australia Pty Ltd	Acute Services Concept Plan	07/01/19	Current	18	15	3
Baade Harbour Australia Pty Ltd	Acute Ensuite Redesign Project	28/08/18	Current	11.4	11.4	0

#### INFORMATION AND COMMUNICATION TECHNOLOGY (ICT) EXPENDITURE (\$ MILLIONS)

The total ICT expenditure incurred during 2018-19 is \$383,456.61 with the details shown below.

BUSINESS AS USUAL (BAU) ICT EXPENDITURE	NON BUSINESS AS USUAL (NON BAU) ICT EXPENDITURE			
TOTAL (EXCLUDING GST)	(TOTAL=OPERATIONAL EXPENDITURE AND CAPITAL EXPENDITURE) (EXCLUDING GST)	CAPITAL EXPENDITURE (EXCLUDING GST)		
0.322	0.061	0.018	0.043	

# Statutory Disclosures

#### **FREEDOM OF INFORMATION ACT 1982**

The Freedom of Information (FOI) Act 1982 allows the public a right of access to documents held by TDHS. Individuals or agencies who act on their behalf, such as solicitors or insurance companies, are entitled to access personal medical record information. TDHS is committed to protecting consumer privacy and all care is taken to ensure this. All FOI applications are directed to the Nurse Unit Manager and are processed in accordance with the provisions of the Freedom of Information (FOI) Act 1982 within the legislated timeframes.

During 2018/19 TDHS received and processed 5 applications from members of the public.

All FOI applications must be made in writing and addressed to:

ATT: Nurse Unit Manager Timboon and District Healthcare Service 21 Hospital Road Timboon VIC 3268

All applications will be charged an application fee. Successful applicants will also incur additional access charges which vary depending on materials supplied. A schedule of all fees can be found on the Office of the Victorian Information Commissioner website (ovic.vic.gov.au).

#### **BUILDING ACT 1993**

TDHS complies with the *Building Act 1993* and Standards for Publicly Owned Buildings November 1994 in all redevelopment and maintenance issues.

The buildings have been subject to a fire audit and we have a completed Fire Safety Handbook that will take us through the next 5 years. Both of these tasks were completed by a Fire Safety Engineer.

During the reporting period, planned/preventative maintenance was carried out, including routine inspections and rectification to ensure the healthcare service's buildings were maintained in a safe and functional condition in compliance with the requirements of the Act, Building Code of Australia and various Australian Standards, as evidenced in the annual certificate of compliance of Essential Safety Measures (ESM). The buildings ESM is also subject to external auditing.

We currently use a number of external specialists to assist with our compliance with the Department of Health and Human Services Fire Risk Management Guidelines.

Within the reporting period TDHS has been involved in a Health Purchasing Victoria (HPV) project designed to streamline ESM contracts and reduce service costs across the South West.

#### **PROTECTED DISCLOSURE ACT 2012**

TDHS is committed to the principles of the *Protected Disclosure Act 2012*. During the 2018/19 financial year there were no disclosures received by TDHS and no notification of disclosures to the Ombudsman or any other external agency.

#### **COMPETITIVE NEUTRALITY POLICY VICTORIA**

TDHS complies with the National Competition Policy and requirements of the *Competitive Neutrality Policy Victoria*.

#### **CARERS RECOGNITION ACT 2012**

TDHS complies with all requirements of the *Carers Recognition Act 2012* and was not required to make any disclosures during the reporting period.

### Statutory Disclosures

#### **ENVIRONMENTAL PERFORMANCE**

ENVIRONMENTAL PERFORMANCE	2018-19	2017-18	2016-17
Total greenhouse gas emissions (tonnes CO2e)			
Scope 1	30	32	31
Scope 2	362	393	391
Emissions per unit of floor space (kgCO2e/m2)	115.72	125.37	124.61
Total energy consumed (GJ)			
Electricity	1,219	1,308	1,292
Solar Power	4	N/A	N/A
Liquefied Petroleum Gas	497	536	514
Energy per unit of floor space (GJ/m2)	0.51	0.54	0.53
Total water consumption (kL)			
Potable Water	1,776	1,812	1,556
Water per unit of floor space (kL/m2)	0.52	0.53	0.46
Waste (kg)			
Total waste generated	8,943	8,478	N/A
Total waste to landfill generated	4,047	4,673	N/A
Recycling rate %	56.58	46.56	N/A

### Statutory Disclosures

#### ADDITIONAL INFORMATION AVAILABLE ON REQUEST

In compliance with the requirements of the Financial Reporting Directions 22H (Section 5.19), details in respect to the items listed below have been retained by TDHS and are available to the relevant Ministers, Members of Parliament and the public on request (subject to the freedom of information requirements, if applicable):

- (a) Declarations of pecuniary interests have been duly completed by all relevant officers
- (b) Details of shares held by senior officers as nominee or held beneficially
- (c) Details of publications produced by the entity about itself, and how these can be obtained
- (d) Details of changes in prices, fees, charges, rates and levies charged by the Health Service
- (e) Details of any major external reviews carried out on the Health Service
- (f) Details of major research and development activities undertaken by the Health Service that are not otherwise covered either in the report of operations or in a document that contains the financial statements and report of operations
- (g) Details of overseas visits undertaken including a summary of the objectives and outcomes of each visit
- (h) Details of major promotional, public relations and marketing activities undertaken by the Health Service to develop community awareness of the Health Service and its services
- (i) Details of assessments and measures undertaken to improve the occupational health and safety of employees
- (j) A general statement on industrial relations within the Health Service and details of time lost through industrial accidents and disputes, which is not otherwise detailed in the report of operations
- (k) A list of major committees sponsored by the Health Service, the purposes of each committee and the extent to which those purposes have been achieved
- (l) Details of all consultancies and contractors including consultants/contractors engaged, services provided, and expenditure committed for each engagement.

# Other Relevant Reporting Directives

#### LOCAL JOBS FIRST ACT DISCLOSURES

No contracts commenced in the financial year to which the Local Jobs first - VIPP Plan was required.

#### FINANCIAL MANAGEMENT COMPLIANCE ATTESTATION

I, Chris Stewart, on behalf of the Responsible Body, certify that Timboon and District Healthcare Service has complied with the applicable Standing Directions 2018 under the Financial Management Act 1994 and Instructions.

Chris Stewart Acting Board Chair Timboon & District Healthcare Service 30/08/2019

### **Attestations**

#### ATTESTATION ON DATA INTEGRITY

I, Rebecca Van Wollingen, certify that Timboon and District Healthcare Service has put in place appropriate internal controls and processes to ensure that reported data accurately reflects actual performance. Timboon and District Healthcare Service has critically reviewed these controls and processes during the year.

Rebecca Van Wollingen Acting Chief Executive Officer Timboon & District Healthcare Service 31/07/2019

#### ATTESTATION ON CONFLICT OF INTEREST

I, Rebecca Van Wollingen, certify that Timboon and District Healthcare Service has put in place appropriate internal controls and processes to ensure that it has complied with the requirements of hospital circular O7/2017 Compliance reporting in health portfolio entities (Revised) and has implemented a 'Conflict of Interest' policy consistent with the minimum accountabilities required by the VPSC. Declaration of private interest forms have been completed by all executive staff within Timboon and District Healthcare Service and members of the board, and all declared conflicts have been addressed and are being managed. Conflict of interest is a standard agenda item for declaration and documenting at each executive board meeting.

Rebecca Van Wollingen Acting Chief Executive Officer Timboon & District Healthcare Service 31/07/2019

#### ATTESTATION ON INTEGRITY, FRAUD AND CORRUPTION

I, Rebecca Van Wollingen, certify that Timboon & District Healthcare Service has put in place appropriate internal controls and processes to ensure that Integrity, fraud and corruption risks have been reviewed and addressed at Timboon & District Healthcare Service during the year.

Rebecca Van Wollingen Acting Chief Executive Officer Timboon & District Healthcare Service 31/07/2019

# Other Reporting Requirements

#### **OCCUPATIONAL VIOLENCE**

OCCUPATIONAL VIOLENCE STATISTICS	2018-19
WorkCover accepted claims with an occupational violence cause per 100 FTE	0
Number of accepted WorkCover claims with lost time injury with an occupational violence cause per 1,000,000 hours worked.	0
Number of occupational violence incidents reported	15
Number of occupational violence incidents reported per 100 FTE	30
Percentage of occupational violence incidents resulting in a staff injury, illness or condition	0

#### COMPLIANCE WITH HEALTH PURCHASING VICTORIA (HPV) HEALTH PURCHASING POLICIES

I, Rebecca Van Wollingen, certify that Timboon and District Healthcare Service has put in place appropriate internal controls and processes to ensure that it has complied with all requirements set out in the HPV Health Purchasing Policies including mandatory HPV collective agreements as required by the Health Services Act 1988 (Vic) and has critically reviewed these controls and processes during the year.

Rebecca Van Wollingen Acting Chief Executive Officer Timboon & District Healthcare Service 31/07/2019

#### **SAFE PATIENT CARE ACT 2015**

The hospital has no matters to report in relation to its obligations under section 40 of the Safe Patient Care Act. 2015.

# Disclosure Index

THE ANNUAL REPORT OF TIMBOON & DISTRICT HEALTHCARE SERVICE IS PREPARED IN ACCORDANCE WITH ALL RELEVANT VICTORIAN LEGISLATION. THIS INDEX HAS BEEN PREPARED TO FACILITATE IDENTIFICATION OF THE DEPARTMENT'S AND ORGANISATION'S COMPLIANCE WITH STATUTORY DISCLOSURE REQUIREMENTS.

LEGISLATION	REQUIREMENT	PAGE REFERENCE
CHARTER AND PURPOSE FRD 22H FRD 22H FRD 22H FRD 22H FRD 22H FRD 22H	Manner of establishment and the relevant Ministers Purpose, functions, powers and duties Nature and range of services provided Activities, programs and achievements for the reporting period Significant changes in key initiatives and expectations for the	
MANAGEMENT AND STRUCTU FRD 22H FRD 22H FRD 22H	Organisational structure Workforce data, employment and conduct principles Occupational Health & Safety	15 2, 20-23 21
FINANCIAL INFORMATION FRD 22H	Summary of the financial results for the year Significant changes in financial position during the year Operational and budgetary objectives and performance ago Objectives Subsequent events Details of consultancies under \$10,000 Details of consultancies over \$10,000 Disclosure of ICT expenditure	29 30 ainst 30 NA 30 30 30
LEGISLATION FRD 22H FRD 22H FRD 22H	Application and operation of Freedom of Information Act 198 Compliance with building and maintenance provision of Build Act 1993 Application and operation of Protected Disclosure 2012	
FRD 22H FRD 22H FRD 22H FRD 22H	Statement on National Competition Policy Application and operation of Carers Recognition Act 2012 Summary of the entity's environmental performance Additional information available on request	31 31 32 33
OTHER RELEVANT REPORTING FRD 25D SD 5.1.4 SD 5.2.3	E DIRECTIVES  Local Jobs First Act disclosures Financial Management Compliance attestation Declaration in report of operations	34 34 4
ATTESTATIONS Attestation on Data Integrity Attestation on managing Confl Attestation on Integrity, fraud of	licts of Interest and corruption	35 35 35
<ul> <li>Occupational</li> <li>Reporting of c</li> <li>Reporting oblimation</li> </ul>	ALENTS Dutcomes from Statement of Priorities 2018 - 2019 Violence reporting Compliance Health Purchasing Victoria policy Sigations under the Safe Patient Care Act 2015 Compliance regarding Car Parking Fees (if applicable)	12-14, 26-28 36 36 36 NA

# Financial Statements

#### TIMBOON AND DISTRICT HEALTHCARE SERVICE

# **BOARD MEMBER'S, ACCOUNTABLE OFFICER'S AND** CHIEF FINANCE & ACCOUNTING OFFICER'S DECLARATION

The attached financial statements for Timboon and District Healthcare Service have been prepared in accordance with Direction 5.2 of the Standing Directions of the Assistant Treasurer under the Financial Management Act 1994, applicable Financial Reporting Directions, Australian Accounting Standards including Interpretations, and other mandatory professional reporting requirements.

We further state that, in our opinion, the information set out in the comprehensive operating statement, balance sheet, statement of changes in equity, cash flow statement and accompanying notes, presents fairly the financial transactions during the year ended 30 June 2019 and the financial position of Timboon and District Healthcare Service at 30 June 2019.

At the time of signing, we are not aware of any circumstance which would render any particulars included in the financial statements to be misleading or inaccurate.

We authorise the attached financial statements for issue on this day.

Mr Christopher Stewart **Acting Board Chair** 

Ms R. Van Wollingen Accountable Officer

Ms S. Rees

Chief Finance & Accounting Officer

Timboon

Timboon

Timboon

August 2019

27 August 2019

27 August 2019



# **Independent Auditor's Report**

#### To the Board of Timboon and District Healthcare Service

#### Opinion

I have audited the financial report of Timboon and District Healthcare Service (the health service) which comprises the:

- balance sheet as at 30 June 2019
- comprehensive operating statement for the year then ended
- statement of changes in equity for the year then ended
- cash flow statement for the year then ended
- notes to the financial statements, including significant accounting policies
- board member's, accountable officer's and chief finance & accounting officer's declaration.

In my opinion the financial report presents fairly, in all material respects, the financial position of the health service as at 30 June 2019 and their financial performance and cash flows for the year then ended in accordance with the financial reporting requirements of Part 7 of the *Financial Management Act 1994* and applicable Australian Accounting Standards.

# Basis for Opinion

I have conducted my audit in accordance with the *Audit Act 1994* which incorporates the Australian Auditing Standards. I further describe my responsibilities under that Act and those standards in the *Auditor's Responsibilities for the Audit of the Financial Report* section of my report.

My independence is established by the *Constitution Act 1975*. My staff and I are independent of the health service in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 *Code of Ethics for Professional Accountants* (the Code) that are relevant to my audit of the financial report in Victoria. My staff and I have also fulfilled our other ethical responsibilities in accordance with the Code.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my opinion.

# Board's responsibilities for the financial report

The Board of the health service is responsible for the preparation and fair presentation of the financial report in accordance with Australian Accounting Standards and the *Financial Management Act 1994*, and for such internal control as the Board determines is necessary to enable the preparation and fair presentation of a financial report that is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the Board is responsible for assessing the health service's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless it is inappropriate to do so.

Auditor's responsibilities for the audit of the financial report As required by the *Audit Act 1994*, my responsibility is to express an opinion on the financial report based on the audit. My objectives for the audit are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes my opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

As part of an audit in accordance with the Australian Auditing Standards, I exercise professional judgement and maintain professional scepticism throughout the audit. I also:

- identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for my opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the health service's internal control
- evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the Board
- conclude on the appropriateness of the Board's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the health service's ability to continue as a going concern. If I conclude that a material uncertainty exists, I am required to draw attention in my auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify my opinion. My conclusions are based on the audit evidence obtained up to the date of my auditor's report. However, future events or conditions may cause the health service to cease to continue as a going concern.
- evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

I communicate with the Board regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that I identify during my audit.

一一一

MELBOURNE 2 September 2019 Travis Derricott as delegate for the Auditor-General of Victoria

# TIMBOON AND DISTRICT HEALTHCARE SERVICE **COMPREHENSIVE OPERATING STATEMENT** FOR THE FINANCIAL YEAR ENDED 30 JUNE 2019

	Note	2019 \$	2018 \$
Income from Transactions			
Operating Activities	2.1	7,673,151	7,319,844
Non-operating Activities	2.1	87,956	83,237
Total Income from Transactions		7,761,107	7,403,081
Expenses from Transactions			
Employee Expenses	3.1	(5,384,532)	(5,067,010)
Supplies and Consumables	3.1	(365,554)	(370,246)
Finance Costs	3.1	(8,761)	(3,382)
Depreciation and Amortisation	4.3	(737,277)	(718,540)
Other Operating Expenses	3.1	(1,282,381)	(1,398,015)
Total Expenses from Transactions		(7,778,505)	(7,557,193)
Net Result from Transactions - Net Operating Balance		(17,398)	(154,112)
Other Economic Flows Included in Net Result			
Net gain/(loss) on non-financial assets	3.2	27,507	18,967
Net gain/(loss) on financial instruments	3.2	1,050	0
Share of Other Economic Flows from Joint Operation	3.2	57,274	49,686
Other Gain/(Loss) from Other Economic Flows	3.2	(27,457)	85
Total Other Economic Flows Included in Net Result		58,374	68,738
Net Result for the year		40,976	(85,374)
Other Comprehensive Income Items that will not be classified to Net Result Changes in Property, Plant & Equipment Revaluation Surplus	4.2b	41,086	1,182,604
Total Other Comprehensive Income		41,086	1,182,604
COMPREHENSIVE RESULT		82,062	1,097,230

This Statement should be read in conjunction with the accompanying notes.

	Note	2019 \$	2018 \$
Current Assets			
Cash and Cash Equivalents	6.2	3,001,861	630,821
Receivables	5.1 4.1	308,304	268,738
Investments & other Financial Assets Investments using the Equity Method	4.1	1,000,000 58,333	3,353,138 1,060
Other Financial Assets		127,864	100,481
Total Current Assets		4,496,362	4,354,238
Non-Current Assets			
Receivables	5.1	281,070	213,328
Property, Plant and Equipment	4.2	13,456,236	13,375,728
Total Non-Current Assets		13,737,306	13,589,056
TOTAL ASSETS		18,233,668	17,943,294
Current Liabilities			
Payables	5.2	677,524	694,335
Borrowings	6.1 3.4	43,076	59,676
Provisions	3.4	1,012,411	897,784
Total Current Liabilities		1,733,011	1,651,795
Non-Current Liabilities	•		
Borrowings	6.1 3.4	74,685	144 004
Provisions	3.4	197,095	144,684
Total Non-Current Liabilities		271,780	144,684
TOTAL LIABILITIES		2,004,791	1,796,479
NET ASSETS		16,228,877	16,146,815
EQUITY			
Property, Plant and Equipment Revaluation Surplus	4.2f	6,723,787	6,682,701
Contributed Capital		4,610,700	4,610,700
Accumulated Surpluses/(Deficits)		4,894,390	4,853,414
TOTAL EQUITY		16,228,877	16,146,815
Commitments	6.3		
Contingent Assets and Contingent Liabilities	7.2		

This Statement should be read in conjunction with the accompanying notes.

## TIMBOON AND DISTRICT HEALTHCARE SERVICE STATEMENT OF CHANGES IN EQUITY FOR THE FINANCIAL YEAR ENDED 30 JUNE 2019

	Property, Plant	Property, Plant		
	and Equipment	Contributed	Surpluses/	
	Revaluation	Capital	(Deficits)	Total
	Surplus			
	\$	\$	\$	\$
Balance at 1 July 2017	5,500,097	4,610,700	4,938,788	15,049,585
Net result for the year	0	0	(85,374)	(85,374)
Other comprehensive income for the year	1,182,604	0	Ó	1,182,604
Balance at 30 June 2018	6,682,701	4,610,700	4,853,414	16,146,815
Net result for the year	0	0	40,976	40,976
Other comprehensive income for the year	41,086	0	0	41,086
Balance at 30 June 2019	6,723,787	4,610,700	4,894,390	16,228,877

This Statement should be read in conjunction with the accompanying notes.

	Note	2019 \$	2018 \$
CASH FLOWS FROM OPERATING ACTIVITIES			
Operating Grants from Government Capital Grants from Government Patient and Resident Fees Received		6,054,653 154,608 615,206	5,843,588 113,044 756,697
Donations and Bequests Received Interest Received Other Receipts		73,028 96,208 603,833	13,025 81,824 1,248,405
Total Receipts		7,597,536	8,056,583
Employee Expenses Paid Non Salary Labour Costs Payments for Supplies and Consumables Finance Costs GST (Paid to)/Received from ATO Other Payments		(4,715,765) (476,846) (365,554) (8,761) (9,643) (1,313,008)	(4,668,230) (502,190) (373,354) (4,748) (7,200) (1,948,505)
Total Payments		(6,889,577)	(7,504,227)
NET CASH FLOW FROM / (USED IN) OPERATING ACTIVITIES	8.1	707,959	552,356
CASH FLOWS FROM INVESTING ACTIVITIES (Purchase of)/Proceeds from Investments Purchase of Non-Financial Assets Proceeds from Sale of Non-Financial Assets		2,353,138 (799,378) 50,186	(517,572) (233,250) 34,960
NET CASH FLOW FROM /(USED IN) INVESTING ACTIVITIES		1,603,946	(715,862)
CASH FLOWS FROM FINANCING ACTIVITIES Repayment of Borrowings Proceeds from Borrowings		(4,859) 63,994	(133,010) 0
NET CASH FLOW FROM /(USED IN) FINANCING ACTIVITIES		59,135	(133,010)
NET INCREASE / (DECREASE) IN CASH AND CASH EQUIVALENTS HELD		2,371,040	(296,516)
CASH AND CASH EQUIVALENTS AT BEGINNING OF FINANCIAL YEAR		630,821	927,337
CASH AND CASH EQUIVALENTS AT END OF OF FINANCIAL YEAR	6.2	3,001,861	630,821

This statement should be read in conjunction with the accompanying notes.

#### **BASIS OF PREPARATION**

The financial statements are prepared in accordance with Australian Accounting Standards and relevant FRDs.

These financial statements are in Australian dollars and the historical cost convention is used unless a different measurement basis is specifically disclosed in the note associated with the item measured on a different basis.

The accrual basis of accounting has been applied in preparing these financial statements, whereby assets, liabilities, equity, income and expenses are recognised in the reporting period to which they relate, regardless of when cash is received or paid.

#### NOTE 1: SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

These annual financial statements represent the audited general purpose financial statements for Timboon and District Healthcare Service (ABN 44 836 142 460) for the year ended 30 June 2019. The report provides users with information about Timboon and District Healthcare Services' stewardship of resources entrusted to it.

#### Statement of compliance

These financial statements are general purpose financial statements which have been prepared in accordance with the Financial Management Act 1994 and applicable AASBs, which include interpretations issued by the Australian Accounting Standards Board (AASB). They are presented in a manner consistent with the requirements of AASB 101 Presentation of Financial Statements .

The financial statements also comply with relevant Financial Reporting Directions (FRDs) issued by the Department of Treasury and Finance, and relevant Standing Directions (SDs) authorised by the Assistant Treasurer.

Timboon and District Healthcare Service is a not-for profit entity and therefore applies the additional AUS paragraphs applicable to "not-forprofit" Health Services under the AASBs.

#### Reporting Entity

The financial statements include all the controlled activities of Timboon and District Healthcare Service.

Its principal address is: 21 Hospital Road Timboon Vic 3268

A description of the nature of Timboon and District Healthcare Service's operations and its principal activities is included in the report of operations, which does not form part of these financial statements.

#### Basis of accounting preparation and measurement

Accounting policies are selected and applied in a manner which ensures that the resulting financial information satisfies the concepts of relevance and reliability, thereby ensuring that the substance of the underlying transactions or other events is reported.

The accounting policies have been applied in preparing the financial statements for the year ended 30 June 2019, and the comparative information presented in these financial statements for the year ended 30 June 2018.

The financial statements are prepared on a going concern basis (refer note 8.9 Economic Dependency).

These financial statements are presented in Australian Dollars, the functional and presentation currency of Timboon and District Healthcare Service.

All amounts shown in the financial statements have been rounded to the nearest dollar, unless otherwise stated. Minor discrepancies in tables between totals and sum of components are due to rounding.

Timboon and District Healthcare Service operates on a fund accounting basis and maintains three funds: Operating, Specific Purpose and Capital Funds.

The financial statements, except for cash flow information, have been prepared using the accrual basis of accounting. Under the accrual basis, items are recognised as assets, liabilities, equity, income or expenses when they satisfy the definitions and recognition criteria for those items, that is, they are recognised in the reporting period to which they relate, regardless of when cash is received or paid.

#### NOTE 1: SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (Continued)

#### Basis of accounting preparation and measurement (Continued)

Judgements, estimates and assumptions are required to be made about the carrying values of assets and liabilities that are not readily apparent from other sources. The estimates and underlying assumptions are reviewed on an ongoing basis. The estimates and associated assumptions are based on professional judgements derived from historical experience and various other factors that are believed to be reasonable under the circumstances. Actual results may differ from these estimates.

Revisions to accounting estimates are recognised in the period in which the estimate is revised and also in future periods that are affected by the revision. Judgements and assumptions made by management in the application of AASBs that have significant effects on the financial statements and estimates relate to:

- · The fair value of land, buildings and plant and equipment (refer to Note 4.2 Property, Plant and Equipment); and
- · Employee benefit provisions are based on likely tenure of existing staff, patterns of leave claims, future salary movements and future discount rates (refer to Note 3.3 Employee Benefits in the Balance Sheet);

#### Goods and Services Tax (GST)

Income, expenses and assets are recognised net of the amount of associated GST, unless the GST incurred is not recoverable from the Australian Taxation Office (ATO). In this case the GST payable is recognised as part of the cost of acquisition of the asset or as part of the expense.

Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the ATO is included with other receivables or payables in the Balance Sheet.

Cash flows are presented on a gross basis. The GST components of cash flows arising from investing or financing activities which are recoverable from, or payable to the ATO, are presented as operating cash flow.

Commitments and contingent assets and liabilities are presented on a gross basis.

#### **Jointly Controlled Operation**

Joint control is the contractually agreed sharing of control of an arrangement, which exists only when decisions about the relevant activities require the unanimous consent of the parties sharing control.

In respect of any interest in joint operations, Timboon and District Healthcare Service recognises in the financial statements:

- · its assets, including its share of any assets held jointly;
- · any liabilities including its share of liabilities that it had incurred;
- its revenue from the sale of its share of the output from the joint operation;
- · its share of the revenue from the sale of the output by the operation; and
- · its expenses, including its share of any expenses incurred jointly.

Timboon and District Healthcare Service is a Member of the Southwest Alliance of Rural Health Joint Venture and retains joint control over the arrangement, which it has classified as a joint operation (refer to Note 8.7 Jointly Controlled Operations)

#### Principles of Consolidation

#### Intersegment Transactions

Transactions between segments within Timboon and District Healthcare Service have been eliminated to reflect the extent of Timboon and District Healthcare Service's operations as a group.

#### Equity

#### **Contributed Capital**

Consistent with the requirements of AASB 1004 Contributions, contributions by owners (that is, contributed capital and its repayment) are treated as equity transactions and, therefore, do not form part of the income and expenses of the Timboon and District Healthcare Service.

Transfers of net assets arising from administrative restructurings are treated as distributions to or contributions by owners. Transfers of net liabilities arising from administrative restructurings are treated as distributions to owners.

Other transfers that are in the nature of contributions or distributions or that have been designated as contributed capital are also treated as contributed capital.

#### NOTE 2: FUNDING DELIVERY OF OUR SERVICES

Timboon and District Healthcare Service's overall objective is to provide quality health services that support and enhance the wellbeing of all Victorians. Timboon and District Healthcare Service is predominantly funded by accrual based grant funding for the provision of outputs. Timboon and District Healthcare Service also receives income from the supply of services.

#### Structure

2.1 Income from Transactions

Note 2.1: INCOME FROM TRANSACTIONS	TOTAL 2019	TOTAL 2018
	\$	\$
Government Grants - Operating	6,156,991	5,842,397
Government Grants - Capital	154,608	113,044
Other Capital Purpose Income (including capital donations)	113,992	35,286
Indirect Contributions by Department of Health and		
Human Services	73,780	(8,267)
Patient and Resident Fees	586,866	723,048
Private Practice Fees	23,201	28,537
Commercial Activities	67,261	89,366
Other Revenue from Operating Activities (including non-capital donations)	496,452	496,433
Total Income from Operating Activities	7,673,151	7,319,844
Capital Interest	87,956	82,325
Interest	0	912
Total Income from Non-Operating Activities	87,956	83,237
Total Income from Transactions	7,761,107	7,403,081

#### **Revenue Recognition**

Income is recognised in accordance with AASB 118 Revenue and is recognised as to the extent that it is probable that the economic benefits will flow to Timboon and District Healthcare Service and the income can be reliably measured at fair value. Unearned income at reporting date is reported as income received in advance.

Amounts disclosed as revenue are, where applicable, net of returns, allowances, duties and taxes.

#### Government Grants and Other Transfers of Income (other than contributions by owners)

In accordance with AASB 1004 Contributions, government grants and other transfers of income (other than contributions by owners) are recognised as income when Timboon and District Healthcare Service gains control of the underlying assets irrespective of whether conditions are imposed on Timboon and District Healthcare Service's use of the contributions.

The Department of Health and Human Services makes certain payments on behalf of Timboon and District Healthcare Service. These amounts have been brought to account as grants in determining the operating result for the year by recording them as revenue.

Contributions are deferred as income in advance when Timboon and District Healthcare Service has a present obligation to repay them and the present obligation can be reliably measured.

# Non-cash contributions from the Department of Health and Human Services

The Department of Health and Human Services makes some payments on behalf of health services as follows:

- The Victorian Managed Insurance Authority non-medical indemnity insurance payments are recognised as revenue following advice from the Department of Health and Human Services
- Long Service Leave (LSL) revenue is recognised upon finalisation of movements in LSL liability in line with the long service leave funding arrangements set out in the relevant Department of Health and Human Services Hospital Circular

#### **Patient Fees**

Patient and resident fees are recognised as revenue on an accrual basis.

#### **Private Practice Fees**

Private Practice fees are recognised as revenue at the time invoices are raised.

#### **Revenue from Commercial Activities**

Revenue from commercial activities such as provision of meals to external users is recognised on an accrual basis.

#### **Donations and Other Bequests**

Donations and bequests are recognised as revenue when received. If donations are for a special purpose, they may be appropriated to a surplus, such as specific restricted purpose surplus.

#### Interest Revenue

Interest revenue is recognised on a time proportionate basis that takes into account the effective yield of the financial asset, which allocates interest over the relevant period.

#### Other Income

Other income includes recoveries for salaries and wages, sundry sales and minor facility charges.

#### **NOTE 3: THE COST OF DELIVERING SERVICES**

This section provides an account of the expenses incurred by Timboon and District Healthcare Service in delivering services and outputs. In Section 2, the funds that enable the provision of services were disclosed and in this note the cost associated with provision of services are recorded.

#### Structure

- 3.1 Expenses from Transactions 3.2 Other Economic Flows
- 3.3 Analysis of expenses and revenue by internally managed and restricted specific purpose funds
- 3.4 Employee benefits in the Balance Sheet
- 3.5 Superannuation

		22 24110 2011
Note 3.1: EXPENSES FROM TRANSACTIONS	TOTAL	TOTAL
	2019	2018
	\$	\$
Salaries and Wages	4,469,584	4,140,981
On-costs	395,289	374,526
Agency Expenses	225,919	238,207
Fee for Service Medical Officer Expenses	250,927	263,983
Workcover Premium	42,813	49,313
Total Employee Expenses	5,384,532	5,067,010
Drug Supplies	21,113	32,143
Medical & Surgical Supplies (including Prosthesis)	91,507	92,283
Diagnostic and Radiology Supplies	29,788	33,249
Other Supplies and Consumables	223,146	212,571
Total Supplies and Consumables	365,554	370,246
Finance Costs	8,761	3,382
Total Finance Costs	8,761	3,382
Fuel, Light, Power and Water	114,643	120,780
Repairs and Maintenance	139,511	216,675
Maintenance Contracts	57,058	67,038
Medical Indemnity Insurance	45,702	49,118
Other Administration Expenses	921,942	938,701
Expenditure for Capital Purposes	3,525	5,703
Total Other Operating Expenses	1,282,381	1,398,015
Depreciation and Amortisation (refer note 4.3)	737,277	718,540
Total Other Non-Operating Expenses	737,277	718,540
Total Expenses from Transactions	7,778,505	7,557,193

Expenses are recognised as they are incurred and reported in the financial year to which they relate.

#### **Employee Expenses**

Employee expenses include:

- Salaries and wages (including fringe benefits tax, leave entitlements, termination payments);
- On-costs;
- Agency expenses;
- Fee for service medical officer expenses;
- Work cover premium.

#### Supplies and consumables

Supplies and consumables - Supplies and services costs which are recognised as an expense in the reporting period in which they are incurred. The carrying amounts of any inventories held for distribution are expensed when distributed.

#### Finance costs

Finance costs include:

finance charges in respect of finance leases which are recognised in accordance with AASB 117 Leases.

#### Other operating expenses

Other operating expenses generally represent the day-to-day running costs incurred in normal operations and include:

- Fuel, light and power
- Repairs and maintencance
- Other administrative expenses
- Expenditure for capital purposes (represents expenditure related to the purchase of assets that are below the capitalisation threshold).

The Department of Health and Human Services also makes certain payments on behalf of Timboon and District Healthcare Service. These amounts have been brought to account as grants in determining the operating result for the year by recording them as revenue and also recording the related expense.

#### Non-operating expenses

Other non-operating expenses generally represent expenditure for outside the normal operations such as depreciation and amortisation, and assets and services provided free of charge or for nominal consideration.

Note 3.2: OTHER ECONOMIC FLOWS INCLUDED IN NET RESULT		
	2019 \$	2018 \$
Net gain/(loss) on sale of non-financial assets		
Net gain on disposal of property plant and equipment	27,507	18,967
Total net gain/(loss) on non-financial assets	27,507	18,967
Net gain/(loss) on financial instruments at fair value		
Gain on discount from present value of Borrowings	1,050	0
Total net gain/(loss) on financial instruments at fair value	1,050	0
Share of other economic flows from Joint Operations		
Share of net profits/(losses) of associates and joint ventures	57,274	49,686
Total Share of other economic flows from Joint Operations	57,274	49,686
Other gains/(losses) from other economic flows		
Net gain/(loss) arising from revaluation of long service liability	(27,457)	85
Total other gains/(losses) from other economic flows	(27,457)	85
Total other gains/(losses) from economic flows	58,374	68,738

#### Net Gain / (Loss) on Non-Financial Assets

Net gain / (loss) on non-financial assets and liabilities includes realised and unrealised gains and losses as follows:

- Revaluation gain/ (losses) of non-financial physical assets (Refer to Note 4.2 Property, Plant and Equipment)
- Net gain/(loss) on disposal of Non-Financial Assets
- Any gain or loss on the disposal of non-financial assets is recognised at the date of disposal.

#### Net gain/ (loss) on financial instruments at fair value

Net gain/ (loss) on financial instruments includes:

- realised and unrealised gains and losses from revaluations of financial instruments at fair value;
- impairment and reversal of impairment for financial instruments at amortised cost refer to Note 4.1 Investments and other financial assets; and
- disposals of financial assets and derecognition of financial liabilities

#### Other gains/(losses) from other economic flows

Other gains/(losses) include:

- the revaluation of the present value of the long service leave liability due to changes in the bond rate movements, inflation rate movements and the impact of changes in probability factors; and
- transfer of amounts from the reserves to accumulated surplus or net result due to disposal or derecognition or reclassification.

NOTE 3.3: ANALYSIS OF EXPENSE AND REVENUE BY INTERNALLY	Expe	ense	Reven	ue
MANAGED AND RESTRICTED SPECIFIC PURPOSE FUNDS	2019	2018	2019	2018
	\$	\$	\$	\$
Commercial Activities				
Catering Services	12,482	11,356	11,232	11,409
Opportunity Shop	0	5,104	0	13,025
Other Commercial Activities	33,656	225,042	56,029	64,932
TOTAL	46,138	241,502	67,261	89,366

NOTE 3.4: EMPLOYEE BENEFITS IN THE BALANCE SHEET	30 June 20	19
	2019	2018
Current Provisions	\$	\$
Employee Benefits (i) Annual Leave		
- unconditional and expected to be settled wholly within 12 months (ii)	313.017	295,746
- unconditional and expected to be settled wholly after 12 months (iii)	0	7,697
Long Service Leave		,
- unconditional and expected to be settled wholly within 12 months (ii)	60,000	94,740
- unconditional and expected to be settled wholly after 12 months (iii)	527,025	401,822
Other		
- Accrued Days Off	6,190	2,667
	906,232	802,672
Provisions related to Employee Benefit On-Costs	20,400	55.040
- unconditional and expected to be settled wholly within 12 months (ii)	36,182	55,043
- unconditional and expected to be settled wholly after 12 months (iii)	69,997 <b>106,179</b>	40,069 <b>95,112</b>
	100,179	93,112
Total Current Provisions	1,012,411	897,784
Non-Current Provisions		
Employee Benefits (i)	175,627	134,303
Provisions related to Employee Benefit On-Costs	21,468	10,381
Total New Comment Drawiniana	407.005	444 694
Total Non-Current Provisions	197,095	144,684
Total Provisions	1,209,506	1,042,468
Notes:		
(i) Provisions for employee benefits consist of amounts for annual leave and long service leave accrued by employees, not including on-costs.		
(ii) The amounts disclosed are nominal amounts		
(iii) The amounts disclosed are discounted to present values		
(a) Employee Benefits and Related On-Costs		
Current Employee Benefits and Related On-Costs		
Annual Leave Entitlements	349,199	339,625
Accrued Days Off	6,190	2,667
Unconditional LSL Entitlement	629,969	530,372
Other - SWARH	27,053	25,120
Non-Current Employee Benefits and related on-costs	1,012,411	897,784
Conditional Long Service Leave Entitlements (iii)	193,213	134,865
Other - SWARH	3,882 <b>1,209,506</b>	9,819
Total Employee Benefits	1,209,300	1,042,468
(b) Movements in Provisions		
Movement in Long Service Leave	005 007	000 704
Balance at start of year  Provision made during the year	665,237	683,794
- Revaluations	27,457	/QE\
- Revaluations - Expense Recognising Employee Service	189,822	(85) 82,274
Settlement made during the year	(59,334)	(100,746)
Balance at end of year	823,182	665,237
Datance at the Or year	023,102	000,201

# **Employee Benefit Recognition**

Provision is made for benefits accruing to employees in respect of wages and salaries, annual leave and long service leave for services rendered to the reporting date as an expense during the period the services are delivered.

#### **Provisions**

Provisions are recognised when Timboon and District Healthcare Service has a present obligation, the future sacrifice of economic benefits is probable, and the amount of the provision can be measured reliably.

The amount recognised as a liability is the best estimate of the consideration required to settle the present obligation at reporting date, taking into account the risks and uncertainties surrounding the obligation.

#### NOTE 3.4: EMPLOYEE BENEFITS IN THE BALANCE SHEET (CONTINUED)

#### Annual Leave and Accrued Days Off

Liabilities for annual leave and accrued days off are all recognised in the provision for employee benefits as 'current liabilities', because the health service does not have an unconditional right to defer settlements of these liabilities.

Depending on the expectation of the timing of settlement, liabilities for wages and salaries, annual leave and accrued days off are measured at:

- Nominal value if the health service expects to wholly settle within 12 months; or
- Present value if the health service does not expect to wholly settle within 12 months.

#### Long Service Leave (LSL)

The liability for long service leave (LSL) is recognised in the provision for employee benefits.

Unconditional LSL is disclosed in the notes to the financial statements as a current liability, even where the health service does not expect to settle the liability within 12 months because it will not have the unconditional right to defer the settlement of the entitlement should an employee take leave within 12 months. An unconditional right arises after a qualifying period.

The components of this current LSL liability are measured at:

- Undiscounted value if Timboon and District Healthcare Service expects to wholly settle within 12 months; or
- Present value if Timboon and District Healthcare Service does not expect to wholly settle within 12 months.

Conditional LSL is disclosed as a non-current liability. Any gain or loss following revaluation of the present value of non-current LSL liability is recognised as a transaction, except to the extent that a gain or loss arises due to changes in estimations e.g. bond rate movements, inflation rate movements and changes in probability factors which are then recognised as other economic flows.

#### **Termination benefits**

Termination benefits are payable when employment is terminated before the normal retirement date or when an employee decides to accept an offer of benefits in exchange for the termination of employment.

#### On-Costs related to employee expense

Provision for on-costs such as workers compensation and superannuation are recognised together with provisions for employee benefits.

#### **NOTE 3.5: SUPERANNUATION**

Fund			Paid Contributions for the year		Outstanding Contributions at Year End	
		2019	2018	2019	2018	
		\$	\$	\$	\$	
Defined Contribution Plans:	Health Super	343,789	313,081	-	-	
	HESTA	51,500	61,445	-	-	
Total		395,289	374,526	-	-	

Employees of the Health Service are entitled to receive superannuation benefits and the Health Service currently contributes to defined contribution plans only.

#### Defined contribution superannuation plans

In relation to defined contribution (i.e. accumulation) superannuation plans, the associated expense is simply the employer contributions that are paid or payable in respect of employees who are members of these plans during the reporting period. Contributions to defined contribution superannuation plans are expensed when incurred.

The name, details and amounts that have been expensed in relation to the major employee superannuation funds and contributions made by Timboon and District Healthcare Service are disclosed above.

#### NOTE 4: KEY ASSETS TO SUPPORT SERVICE DELIVERY

Timboon and District Healthcare Service controls infrastructure and other investments that are utilised in fulfilling its objectives and conducting its activities. They represent the key resources that have been entrusted to the hospital to be utilised for delivery of those outputs.

# Structure

- 4.1 Investments and other financial assets
- 4.2 Property, plant & equipment 4.3 Depreciation and amortisation

NOTE 4.1: INVESTMENTS AND OTHER FINANCIAL ASSETS		
CURRENT	2019 \$	2018 \$
Financial Assets at Amortised Cost		
Term Deposits > 3 months	1,000,000	3,353,138
TOTAL CURRENT OTHER FINANCIAL ASSETS	1,000,000	3,353,138
Represented by:		
Health Service Investments	1,000,000	3,353,138
TOTAL	1,000,000	3,353,138

#### **Investment Recognition**

Investments are recognised and derecognised on trade date where purchase or sale of an investment is under a contract whose terms require delivery of the investment within the timeframe established by the market concerned, and are initially measured at fair value, net of transaction costs.

Timboon and District Healthcare Service classifies its other financial assets between current and non-current assets based on the Board's intention at balance date with respect to the timing of disposal of each asset. The Health Service assesses at each balance sheet date whether a financial asset or group of financial assets is impaired.

Timboon and District Healthcare Service investments must comply with Standing Direction 3.7.2 - Treasury Management, including Central Banking System.

All financial assets, except those measured at fair value through the Comprehensive Operating Statement are subject to annual review for impairment.

#### Derecognition of financial assets

A financial asset (or, where applicable, a part of a financial asset or part of a group of similar financial assets) is derecognised when:

- the rights to receive cash flows from the asset have expired; or
- the Health Service retains the right to receive cash flows from the asset, but has assumed an obligation to pay them in full without material delay to a third party under a 'pass through' arrangement; or
- the Health Service has transferred its rights to receive cash flows from the asset and either:
  - (a) has transferred substantially all the risks and rewards of the asset; or
  - (b) has neither transferred nor retained substantially all the risks and rewards of the asset, but has transferred control of the asset.

Where the Health Service has neither transferred nor retained substantially all the risks and rewards or transferred control, the asset is recognised to the extent of the Health Service's continuing involvement in the asset.

#### Impairment of Financial Assets

At the end of each reporting period, the Health Service assesses whether there is objective evidence that a financial asset or group of financial assets is impaired. All financial instrument assets, except those measured at fair value through the Comprehensive Income Statement, are subject to annual review for impairment.

				.,	iotes to the i h	30 June 20	)19
NOTE 4.2: PROPERTY, PLANT AND EQUIPMENT						2019	2018
(a) Gross carrying amount and accumulated depreciation						\$	\$
Land							
- Land at Fair Value						1.522.000	1,687,195
Total Land					-	1,522,000	1,687,195
					-	1,0==,000	.,,
Buildings							
- Buildings Under Construction at Cost						92,373	0
<b>5</b>							
- Property Improvements at Fair Value					_	390,000	0
						390,000	0
- Buildings at Fair Value						10,102,000	10,740,104
- Ballalings at I all Value					-	10,102,000	10,740,104
						,,	,,
Total Buildings					-	10,584,373	10,740,104
					_		
Plant and Equipment							
South West Alliance of Rural Health (WDV)						42,009	8,159
- Plant and Equipment at Fair Value						2,581,323	2,164,154
Less Accumulated Depreciation					_	1,592,477	1,505,366
Total Plant and Equipment					-	1,030,855	666,947
Furniture and Fittings							
- Furniture and Fittings at fair value						289,587	266,843
Less Accumulated Depreciation						220,401	201,525
Total Furniture and Fittings					-	69,186	65,318
•					_		
Motor Vehicles							
- Motor Vehicles at fair value						378,368	369,484
Less Accumulated Depreciation					_	180,382	207,769
Total Motor Vehicles					_	197,986	161,715
Leased Assets							
- Computers and Communication (SWARH at WDV)						51,836	54,449
Total Leased Assets					-	51,836	54,449
					_	. ,	
TOTAL					_	13,456,236	13,375,728
					_		
(b) Reconciliations of the carrying amounts of each class of asset		D '11' 0	DI 10				<b>-</b>
	Land	Buildings &	Plant &	Motor	Furniture	Leased	Total
	\$	Improvements	Equipment \$	Vehicles \$	& Fittings \$	Assets \$	\$
Balance at 1 July 2017	ν 1,495,000	\$ 10,204,080	ν 583,537	φ 175,622	φ 55,668	ა 180,500	φ 12,694,407
Bulance at 1 outy 2017	1,433,000	10,204,000	303,337	170,022	33,000	100,500	12,004,401
Additions	0	0	239,229	59,808	26,285	0	325,322
Revaluation Increments	192,195	990,409	0	0	0	0	1,182,604
Disposals	0	0	(1,918)	(14,075)	0	0	(15,993)
SWARH Alliance	0	0	(9,078)	0	0	(82,994)	(92,072)
Depreciation and Amortisation (note 4.3)	0	(454,385)	(144,823)	(59,640)	(16,635)	(43,057)	(718,540)
B	4 007 405	10 710 101	000 047	101 715	05.040	54.440	10.075.700
Balance at 1 July 2018	1,687,195	10,740,104	666,947	161,715	65,318	54,449	13,375,728
Additions	0	00 272	490,170	110 074	22 742	0	700 257
South West Alliance of Rural Health	0	92,373 0	33,850	118,071 0	22,743 0	42,171	723,357 76,021
Transfers between classes	0	0	აა,ია <del>ს</del> 0	0	0	42,171	76,021
Revaluation Increments/(Decrements)	(165,195)	206,281	0	0	0	0	41,086
Disposals	(103,193)	200,201	(1,531)	(21,148)	0	0	(22,679)
Depreciation and Amortisation (note 4.3)	0	(454,385)	(1,531)	(60,652)	(18,875)	(44,784)	(737,277)
The second secon		(121,000)	(1.20,001)	(-3,002)	( . 5,5 . 5)	. \ . /	( , )
Balance at 30 June 2019	1,522,000	10,584,373	1,030,855	197,986	69,186	51,836	13,456,236

#### Land and buildings carried at valuation

The Valuer-General Victoria undertook to re-value all of Timboon and District Healthcare Service's owned and leased land and buildings to determine their fair value. The valuation, which conforms to Australian Valuation Standards, was determined by reference to the amounts for which assets could be exchanged between knowledgeable willing parties in an arm's length transaction. The valuation was based on independent assessments. The effective date of the valuation is 30 June 2019.

Fair value measurement at end of reporting period

#### NOTE 4.2: PROPERTY, PLANT AND EQUIPMENT (Continued)

	Carrying amount as at	Fair value measurement at end of reporting period using:		
	30 June 2019	Level 1 (i)	Level 2 (i)	Level 3 (i)
	\$	\$	\$	\$
Land at fair value				
Non-specialised land	1,076,000	0	1,076,000	0
Specialised land	446,000	0	0	446,000
Total of land at fair value	1,522,000	0	1,076,000	446,000
Buildings at fair value				
Non-specialised buildings	729,000	0	729,000	0
Specialised buildings	9,763,000	0	0	9,763,000
Total of building at fair value	10,492,000	0	729,000	9,763,000
Plant and equipment at fair value				
Plant equipment and vehicles at fair value				
- Plant and equipment	1,030,855	0	0	1,030,855
- Motor Vehicles	197,986	0	0	197,986
- Furniture & Fittings	69,186	0	0	69,186
Total of plant, equipment and vehicles at fair value	1,298,027	0	0	1,298,027
	13,312,027	0	1,805,000	11,507,027
Note	<u></u>			

(i) Classified in accordance with the fair value hierarchy. There have been no transfers between levels during the period.

#### (c) Fair value measurement hierarchy for assets (Continued)

	Carrying		using:	
	amount as at 30 June 2018	Level 1 (i)	Level 2 (i)	Level 3 (i)
	\$	\$	\$	\$
Land at fair value				
Non-specialised land	800,000	0	800,000	0
Specialised land	887,195	0	0	887,195
Total of land at fair value	1,687,195	0	800,000	887,195
Buildings at fair value				
Non-specialised buildings	698,125	0	698,125	0
Specialised buildings	10,041,979	0	0	10,041,979
Total of building at fair value	10,740,104	0	698,125	10,041,979
Plant and equipment at fair value				
Plant equipment and vehicles at fair value				
- Plant and equipment	666,947	0	0	666,947
- Motor Vehicles	161,715	0	0	161,715
- Furniture & Fittings	65,318	0	0	65,318
Total of plant, equipment and vehicles at fair value	893,980	0	Ŏ	893,980
	<del></del>		·	
	13,321,279	0	1,498,125	11,823,154

### Note

(i) Classified in accordance with the fair value hierarchy. There have been no transfers between levels during the period.

NOTE 40 PROPERTY DI ANT AND COMPMENT (O. C I)				30 June 2	019
NOTE 4.2: PROPERTY, PLANT AND EQUIPMENT (Continued) (d) Reconciliation of Level 3 fair value					
30-Jun-19	Land \$	Buildings \$	Plant and Equipment	Motor Vehicles	Furniture & Fittings \$
		•	· ·	7	•
Opening Balance	887,195	10,041,979 92,373	666,947	161,715	65,318
Purchases (sales) Transfers in (out) of Level 3	0	92,373	522,489 0	96,923 0	22,743 0
Gains or losses recognised in net result					
- Depreciation	0	(454,385)	(158,581)	(60,652)	(18,875)
Subtotal	887,195	9,679,967	1,030,855	197,986	69,186
Items recognised in other comprehensive income					
- Revaluation	(441,195)	83,033	0	0	0
Subtotal	(441,195)	83,033	0	0	0
Closing Balance	446,000	9,763,000	1,030,855	197,986	69,186
			Plant and	Motor	Furniture
	Land	Buildings	Equipment	Vehicles	& Fittings
30-Jun-18	\$	\$	\$	\$	\$
Opening Balance	695,000	9,505,955	583,537	175,622	55,668
Purchases (sales)	0	0	228,233	45,733	26,285
Transfers in (out) of Level 3	0	0	0	0	0
Gains or losses recognised in net result					
- Depreciation	0	(454,385)	(144,823)	(59,640)	(16,635)
Subtotal	695,000	9,051,570	666,947	161,715	65,318
Items recognised in other comprehensive income					
- Revaluation	192,195	990,409	0	0	0
Subtotal	192,195	990,409	0	0	05.040
Closing Balance	<u>887,195</u>	10,041,979	666,947	161,715	65,318

(e)	Fair	Value	Determination

Asset Class	Examples of types assets	Expected fair value level	Likely valuation approach	Significant inputs (Level 3 only)
Non-specialised land	Land in residential zones	Level 2	Market approach	n.a.
Specialised land (Crown/Freehold)	Land subject to restriction as to use and/or sale     Land in areas where there is not an active market	Level 3	Market approach	Community Service Obligation Adjustments
Non-specialised buildings	Residential property	Level 2	Market approach	n.a.
Specialised Buildings (a)	Specialised buildings with limited alternative uses and/or substantial customisation eg. Hospitals	Level 3	Depreciated replacement cost approach	- Cost per square metre - Useful life
Vehicles	If there is an active resale market available	Level 2	Market approach	n.a.
Plant and equipment	Specialised items with limited alternative uses and/or substantial cutomisation	Level 3	Depreciated replacement cost approach	- Cost per unit - Useful life

(f) Property, Plant and Equipment Revaluation Surplus	2019 \$	2018 \$
Property, Plant and Equipment Revaluation Surplus	•	•
Balance at the beginning of the reporting period	6,682,701	5,500,097
Revaluation Increment		
- Land	(165,195)	192,195
- Buildings	206,281	990,409
Balance at the end of the reporting period*	6,723,787	6,682,701
*Represented by:		
- Land	578,035	743,230
- Buildings	6,145,752	5,939,471
	6,723,787	6,682,701

#### NOTE 4.2: PROPERTY, PLANT AND EQUIPMENT (Continued)

#### Initial Recognition

Items of property, plant and equipment are measured initially at cost and subsequently revalued at fair value less accumulated depreciation and impairment loss. Where an asset is acquired for no or nominal cost, the cost is its fair value at the date of acquisition. Assets transferred as part of a merger/machinery of government change are transferred at their carrying amounts.

The cost of a leasehold improvement is capitalised as an asset and depreciated over the shorter of the remaining term of the lease or the estimated useful life of the improvements.

Theoretical opportunities that may be available in relation to the asset(s) are not taken into account until it is virtually certain that any restrictions will no longer apply. Therefore, unless otherwise disclosed, the current use of these non-financial physical assets will be their highest and best uses.

Land and buildings are recognised initially at cost and subsequently measured at fair value less accumulated depreciation and accumulated impairment loss.

#### **Revaluations of Non-current Physical Assets**

Non-Current physical assets are measured at fair value and are revalued in accordance with FRD 103H Non-current physical assets. This revaluation process normally occurs every five years, based upon the asset's Government Purpose Classification but may occur more frequently if fair value assessments indicate material changes in values. Independent valuers are used to conduct these scheduled revaluations and any interim revaluations are determined in accordance with the requirements of the FRDs. Revaluation increments or decrements arise from differences between an asset's carrying value and fair value.

Revaluation increments are recognised in 'Other Comprehensive Income' and are credited directly to the asset revaluation surplus except that, to the extent that an increment reverses a revaluation decrement in respect of that same class of asset previously recognised as an expense in net result, the increment is recognised as income in the net result.

Revaluation decrements are recognised in 'Other Comprehensive Income' to the extent that a credit balance exists in the asset revaluation surplus in respect of the same class of property, plant and equipment.

Revaluation increases and revaluation decreases relating to individual assets within an asset class are offset against one another within that class but are not offset in respect of assets in different classes.

Revaluation surplus is not transferred to accumulated funds on de-recognition of the relevant asset, except where an asset is transferred via contributed capital.

In accordance with FRD 103H Timboon and District Healthcare Service's non-current physical assets were assessed to determine whether revaluation of the non-current physical assets was required.

#### Fair value measurement

Fair value is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date.

For the purpose of fair value disclosures, Timboon and District Healthcare Services has determined classes of assets on the basis of the nature, characteristics and risks of the asset and the level of fair value hierarchy as explained above.

In addition, Timboon and District Healthcare Services determines whether transfers have occurred between levels in the hierarchy by reassessing categorisation (based on the lowest level input that is significant to the fair value measurement as a whole) at the end of each reporting period.

The Valuer-General Victoria (VGV) is Timboon and District Healthcare Services independent valuation agency.

The estimates and underlying assumptions are reviewed on an ongoing basis.

#### Valuation hierarchy

In determining fair values a number of unputs are used. To increase consistency and comparability in the financial statements, these inputs are categorised into three levels, also known as the fair value hierarchy. The levels are as follows:

- Level 1 quoted (unadjusted) market prices in active markets for identical assets or liabilities;
- Level 2 valuation techniques for which the lowest level input that is significant to the fair value measurement is directly or indirectly observable; and
- Level 3 valuation techniques for which the lowest level input that is significant to the fair value measurement is unobservable.

#### NOTE 4.2: PROPERTY, PLANT AND EQUIPMENT (Continued)

#### Identifying unobservable inputs (level 3) fair value measurements

Level 3 fair value inputs are unobservable valuation inputs for an asset or liability. These inputs require significant judgement and assumptions in deriving fair value for both financial and non-financial assets.

Unobservable inputs shall be used to measure fair value to the extent that relevant observable inputs are not available, thereby allowing for situations in which there is little, if any, market activity for the asset or liability at the measurement date. However, the fair value measurement objective remains the same, i.e., an exit price at the measurement date from the perspective of a market participant that holds the asset or owes the liability. Therefore, unobservable inputs shall reflect the assumptions that market participants would use when pricing the asset or liability, including assumptions about risk.

#### Consideration of highest and best use (HBU) for non-financial physical assets

Judgements about highest and best use must take into account the characteristics of the assets concerned, including restrictions on the use and disposal of assets arising from the asset's physical nature and any applicable legislative/contractual arrangements.

In accordance with paragraph AASB 13.29, Health Services can assume the current use of a non-financial physical asset is its HBU unless market or other factors suggest that a different use by market participants would maximise the value of the asset.

#### Specialised land and specialised buildings

The market approach is also used for specialised land and specialised buildings although it is adjusted for the community service obligation (CSO) to reflect the specialised nature of the assets being valued. Specialised assets contain significant, unobservable adjustments; therefore these assets are classified as Level 3 under the market based direct comparison approach.

The CSO adjustment is a reflection of the valuer's assessment of the impact of restrictions associated with an asset to the extent that is also equally applicable to market participants. This approach is in light of the highest and best use consideration required for fair value measurement, and takes into account the use of the asset that is physically possible, legally permissible and financially feasible. As adjustments of CSO are considered as significant unobservable inputs, specialised land would be classified as Level 3 assets.

For Timboon and District Healthcare Service, the depreciated replacement cost method is used for the majority of specialised buildings, adjusting for the associated depreciation. As depreciation adjustments are considered as significant and unobservable inputs in nature, specialised buildings are classified as Level 3 for fair value measurements.

An independent valuation of Timboon and District Healthcare Service's specialised land and specialised buildings was performed by the Valuer-General Victoria. The valuation was performed using the market approach adjusted for CSO. The effective date of the valuation is 30 June 2019.

#### Vehicles

The Health Service acquires new vehicles and at times disposes of them before completion of their economic life. The process of acquisition, use and disposal in the market is managed by the Health Service who set relevant depreciation rates during use to reflect the consumption of the vehicles. As a result, the fair value of vehicles does not differ materially from the carrying value (depreciated cost).

#### Plant and equipment

Plant and equipment (including medical equipment, computers and communication equipment and furniture and fittings) are held at carrying amount (depreciated cost). When plant and equipment is specialised in use, such that it is rarely sold other than as part of a going concern, the depreciated replacement cost is used to estimate the fair value. Unless there is market evidence that current replacement costs are significantly different from the original acquisition cost, it is considered unlikely that depreciated replacement cost will be materially different from the existing carrying value.

There were no changes in valuation techniques throughout the period to 30 June 2019.

For all assets measured at fair value, the current use is considered the highest and best use.

NOTE 4.3: DEPRECIATION AND AMORTISATION	2019 \$	2018
Depreciation		
Buildings	454,385	454,385
Plant and Equipment		
- Plant	158,581	144,823
- Motor Vehicles	60,652	59,640
- Furniture & Fittings	18,875	16,635
- Leased Assets	44,784	43,057
Total Depreciation	737,277	718,540

#### Depreciation

All infrastructure assets, buildings, plant and equipment and other non-financial physical assets that have finite useful lives are depreciated (i.e. excludes land assets held for sale, and investment properties). Depreciation is generally calculated on a straight-line basis at rates that allocate the asset's value, less any estimated residual value over its estimated useful life (refer AASB 116 Property, Plant and Equipment).

The following table indicates the expected useful lives of non current assets on which the depreciation charges are based.

·	2019	2018
Buildings		
- Structure Shell Building Fabric	45 to 60 years	45 to 60 years
- Site Engineering Services and Central Plant	20 to 30 years	20 to 30 years
Central Plant		
- Fit Out	20 to 30 years	20 to 30 years
- Trunk Reticulated Building Systems	30 to 40 years	30 to 40 years
Plant & Equipment	3 to 7 years	3 to 7 years
Medical Equipment	7 to 10 years	7 to 10 years
Computers and Communication	3 years	3 years
Furniture & Fittings	13 years	13 years
Motor Vehicles	10 years	10 years
Intangible Assets	3 years	3 years
Leasehold Improvements	6 to 7 years	6 to 7 years

As part of the buildings valuation, building values were separated into components and each component assessed for its useful life which is represented above.

# NOTE 5: OTHER ASSETS AND LIABILITIES

This section sets out those assets and liabilities that arose from the hospital's operations.	

#### Structure

5.1 Receivables 5.2 Payables

	OU VUIIC ZU	10
NOTE 5.1: RECEIVABLES	2019	2018
CURRENT	\$	\$
Contractual		
Trade Debtors	16,978	5,606
Patient Fees and Resident Debtors	81,330	109,670
Accrued Investment Income	32,007	40,259
SWARH Receivables	98,859	30,032
Accrued Revenue - Other	0	56,153
	229,174	241,720
Statutory		
Accrued Revenue - Department of Health & Human Services	39,111	0
GST Receivable - Health Service	40,019	27,018
	79,130	27,018
TOTAL CURRENT RECEIVABLES	308,304	268,738
NON CURRENT		
Statutory		
Long Service Leave - Department of Health and Human Services	281,070	213,328
TOTAL NON-CURRENT RECEIVABLES	281,070	213,328
TOTAL HON-OUNLEST NEOLITABLES	201,070	213,320
TOTAL RECEIVABLES	589.374	482.066
TOTAL RECEIVABLES	_ 589,374	482,066

#### Receivables consist of:

- Contractual receivables, which consists of debtors in relation to goods and services and accrued investment income. These receivables are classified as financial instruments and categorised as 'financial assets at amortised costs'. They are initially recognised at fair value plus any directly attributable transaction costs. The Health Service holds the contractual receivables with the objective to collect the contractual cash flows and therefore subsequently measured at amortised cost using the effective interest method, less any impairment.
- Statutory receivables, which predominantly includes amounts owing from the Victorian Government and Goods and Services Tax (GST) input tax credits recoverable. Statutory receivables do not arise from contracts and are recognised and measured similarly to contractual receivables (except for impairment), but are not classified as financial instruments for disclosure purposes. The Health Service applies AASB 9 for initial measurement of the statutory receivables and as a result statutory receivables are initially recognised at fair value plus any directly attributable transaction cost.

Trade debtors are carried at nominal amounts due and are due for settlement within 30 days from the date of recognition.

In assessing impairment of statutory (non-contractual) financial assets, which are not financial instruments, professional judgement is applied in assessing materiality using estimates, averages and other computational methods in accordance with AASB 136 Impairment of Assets.

The Health Service is not exposed to any significant credit risk exposure to any single counterparty or any group of counterparties having similar characteristics. Trade receivables consist of a large number of customers in various geographical areas. Based on historical information about customer default rates, management consider the credit quality of trade receivables that are not past due or impaired to be good.

#### Impairment losses of contractual receivables

Refer to Note 7.1 (c) Contractual receivables at amortised costs for the Health Service's contractual impairment losses.

NOTE 5.2: PAYABLES	2019 \$	2018 \$
CURRENT	Ψ	Ψ
Contractual		
Trade Creditors	119,048	143,479
Accrued Expenses	176,252	145,769
Accrued Salaries and Wages	227,937	174,310
Other Payables	80,588	95,922
	603,825	559,480
Statutory		
GST Payable	3,358	0
ATO - PAYG Payable	64,931	66,218
Department of Health and Human Services	1,823	68,637
Department of Health & Ageing	3,587	0
	73,699	134,855
TOTAL	677,524	694,335

#### Payables consist of:

- contractual payables, classified as finanical instruments ans measured at amortised cost. Accounts payable represent liabilities for goods and services provided to Timboon and District Healthcare Service prior to the end of the financial year that are unpaid; and
- statutory payables, that are recognised and measured similiarly to contractual payables, but are not classified as financial instruments and not included in the category of financial liabilities at amortised cost, because they do not arise from contracts.

#### Maturity analysis of payables

Please refer to Note 7.1(b) for the maturity analysis of payables

#### NOTE 6: HOW WE FINANCE OUR OPERATIONS

This section provides information on the sources of finance utilised by the hospital during its operations, along with interest expenses (the cost of borrowings) and other information related to financing activities of the hospital.

This section includes disclosures of balances that are financial instruments (such as borrowings and cash balances). Note: 7.1 provides additional, specific financial instrument disclosures.

#### Structure

- 6.1 Borrowings
- 6.2 Cash and cash equivalents
- 6.3 Commitments for expenditure

	30 June 20	119
NOTE 6.1: BORROWINGS	2019	2018
	\$	\$
Current Borrowings		
Australian Dollar Borrowings		
Department of Health and Human Services	21,332	0
Finance Lease Liability	21,744	59,676
Total Australian Dollars Borrowings	43,076	59,676
Total Current Borrowings	43,076	59,676
Non-Current Borrowings		
Australian Dollar Borrowings		
Department of Health and Human Services	41,612	0
Finance Lease Liability	33,073	0
Total Australian Dollars Borrowings	74,685	0
Total Non-Current Borrowings	74,685	0

Finance leases are held by the South West Alliance of Rural Health and are secured by the rights to the leased assets being held by the lessor.

#### Maturity analysis of borrowings

Please refer to Note 7.1(b) for the maturity analysis of borrowings.

#### Defaults and breaches

During the current and prior year, there were no defaults and breaches of any of the loans.

#### **Borrowing Recognition**

A lease is a right to use an asset for an agreed period of time in exchange for payment. Leases are classified at their inception as either operating or finance leases based on the economic substance of the agreement so as to reflect the risks and rewards incidental to ownership.

Leases of property, plant and equipment are classified as finance leases whenever the terms of the lease transfers substantially all the risks and rewards of ownership to the lessee. All other leases are classified as operating leases, in the manner described in Note 6.3 Commitments.

#### Finance Leases

#### Entity as lessee

Finance leases are recognised as assets and liabilities at amounts equal to the fair value of the lease property or, if lower, the present value of the minimum lease payment, each determined at the inception of the lease. The lease asset is accounted for as a non-financial physical asset and is depreciated over the shorter of the estimated useful life of the asset or the term of the lease.

Minimum lease payments are apportioned between reduction of the outstanding lease liability, and the periodic finance expense which is calculated using the interest rate implicit in the lease, and charged directly to the Comprehensive Operating Statement.

#### **Borrowings**

All borrowings are initially recognised at fair value of the consideration received, less directly attributable transaction costs. The measurement basis subsequent to initial recognition depends on whether Timboon and District Healthcare has categorised its liability as either 'financial liabilities designated at fair value through profit or loss', or financial liabilities at 'amortised cost'.

Subsequent to initial recognition, interest bearing borrowings are measured at amortised cost with any difference between the initial recognised amount and the redemption value being recognised in the net result over the period of the borrowing using the effective interest method. Non-interest bearing borrowings are measured at 'fair value through profit or loss'.

NOTE 6.2: CASH AND CASH EQUIVALENTS	2019 \$	2018 \$
Cash on Hand	200	200
Cash at Bank	2,978,939	513,320
Cash at Bank - Southwest Alliance of Rural Health	22,722	117,301
TOTAL CASH AND CASH EQUIVALENTS	3,001,861	630,821
Represented by: Cash for Health Service Operations (as per cash flow statement)	3,001,861	630,821
TOTAL CASH AND CASH EQUIVALENTS	3,001,861	630,821

Cash and cash equivalents recognised on the balance sheet comprise cash on hand and cash at bank, deposits at call and highly liquid investments with an original maturity of three months or less, which are held for the purpose of meeting short term cash commitments rather than for investment purposes, which are readily convertible to known amounts of cash and are subject to insignificant risk of changes in value.

For cash flow statement presentation purposes, cash and cash equivalents include bank overdrafts, which are included as liabilities on the balance sheet. The cash flow statement includes monies held in trust.

#### NOTE 6.3: COMMITMENTS FOR EXPENDITURE

There are no capital or operating commitments as at 30 June 2019 (2018 \$Nii). Finance lease commitments are detailed at Note 6.1 Borrowings.

#### NOTE 7: RISKS, CONTINGENCIES & VALUATION UNCERTAINTIES

The hospital is exposed to risk from its activities and outside factors. In addition, it is often necessary to make judgements and estimates associated with recognition and measurement of items in the financial statements. This section sets out financial instrument specific information, (including exposures to financial risks) as well as those items that are contingent in nature or require a higher level of judgement to be applied, which for the hospital is related mainly to fair value determination.

#### Structure

- 7.1 Financial instruments
- 7.2 Contingent Assets and Contingent Liabilities

#### NOTE 7.1: FINANCIAL INSTRUMENTS

#### Financial Risk Management Objectives and Policies

Financial instruments arise out of contractual agreements that give rise to a financial asset of one entity and a financial liability or equity instrument of another entity. Due to the nature of Timboon and District Healthcare Service's activities, certain financial assets and financial liabilities arise under statute rather than a contract. Such financial assets and financial liabilities do not meet the definition of financial instruments in AASB 132 Financial Instruments: Presentation.

#### (a) Categorisation of financial instruments

	Financial Assets at Amortised Cost	Contractual financial assets · loans and receivables	Contractual financial liabilities at amortised cost	Total
2019	\$	\$	\$	\$
Contractual Financial Assets				
Cash and cash equivalents	3,001,861	0	0	3,001,861
Receivables				
- Trade Debtors	98,308	0	0	98,308
- Other Receivables	130,866	0	0	130,866
Investments and Other Financial Assets				
- Term and Short Term Deposits	1,000,000	0	0	1,000,000
Total Financial Assets (i)	4,231,035	0	0	4,231,035
Financial Liabilities				
Payables	C	0	603,825	603,825
Borrowings	C	0	117,761	117,761
Total Financial Liabilities(ii)	C	0	721,586	721,586

	Financial Assets at Amortised Cost	Contractual financial assets · loans and receivables	Contractual financial liabilities at amortised cost	Total
2018	\$	\$	\$	\$
Contractual Financial Assets				
Cash and cash equivalents	(	630,821	0	630,821
Receivables				
- Trade Debtors	(	115,276	0	115,276
- Other Receivables	(	126,444	0	126,444
Investments and Other Financial Assets				
- Term Deposits	(	3,353,138	0	3,353,138
Total Financial Assets (i)	(	4,225,679	0	4,225,679
Financial Liabilities				
Payables	(	0	559,480	559,480
Borrowings	(	0	59,676	59,676
Total Financial Liabilities(ii)	(	0	619,156	619,156

(i) The carrying amount excludes statutory receivables (i.e. GST Receivable and DHHS Receivable) and statutory payables (i.e. Revenue in advance and DHHS payable).

From 1 July 2018, the Health Service applies AASB 9 and classifies all of its financial assets based on the business model for managing the assets and the asset's contractual terms.

#### Categories of financial assets under AASB 9

#### Financial assets at amortised cost

Financial assets are measured at amortised costs if both of the following criteria are met and the assets are not designated as fair value through net result:

- the assets are held by the Health Service to collect the contractual cash flows, and
- the assets' contractual terms give rise to cash flows that are solely payments of principal and interests.

These assets are initially recognised at fair value plus any directly attributable transaction costs and subsequently measured at amortised cost using the effective interest method less any impairment.

The Department recognises the following assets in this category:

- cash and deposits;
- receivables (excluding statutory receivables);
- term deposits; and

#### NOTE 7.1: FINANCIAL INSTRUMENTS (Continued)

#### Categories of financial assets previously under AASB 139

Loans and receivables and cash are financial instrument assets with fixed and determinable payments that are not quoted on an active market. These assets and liabilities are initially recognised at fair value plus any directly attributable transaction costs. Subsequent to initial measurement, loans and receivables are measured at amortised cost using the effective interest method (and for assets, less any impairment).

Timboon and District Healthcare Service recognises the following assets in this category:

- cash and deposits; and
- receivables (excluding statutory receivables).

#### Financial liabilities at amortised cost are initially recognised on the date they are originated.

They are initially measured at fair value plus any directly attributable transaction costs.

Subsequent to initial recognition, these financial instruments are measured at amortised cost with any difference between the initial recognised amount and the redemption value being recognised in profit and loss over the period of the interest bearing liability, using the effective interest rate method. Timboon and District Healthcare Service recognises the following liabilities in this category:

- payables (excluding statutory payables); and
- borrowings (including finance lease liabilities).

Derecognition of financial assets: A financial asset (or, where applicable, a part of a financial asset or part of a group of similar financial assets) is derecognised when the rights to receive cash flows from the asset have expired.

Derecognition of financial liabilities: A financial liability is derecognised when the obligation under the liability is discharged, cancelled or expires.

#### Impairment of financial assets

At the end of each reporting period, the Health Service assesses whether there is objective evidence that a financial asset or group of financial assets is impaired. All financial instrument assets, except those measured at fair value through profit or loss, are subject to annual review for impairment.

The allowance is the difference between the financial asset's carrying amount and the present value of estimated future cash flows, discounted at the effective interest rate. In assessing impairment of statutory (non-contractual) financial assets, which are not financial instruments, professional judgement is applied in assessing materiality using estimates, averages and other computational methods in accordance with AASB 136 Impairment of Assets.

#### Note 7.1 (b): Maturity analysis of Financial Liabilities as at 30 June

The following table discloses the contractual maturity analysis for the Health Service's financial liabilities.

				Maturity Dates			
		Total	Nominal	Less than	1 - 3	3 Months	1 - 5
	Note	Carrying	Amount	1 Month	Months	- 1 Year	Years
		Amount					
2019		\$	\$	\$	\$	\$	\$
Financial Liabilities							
At amortised cost							
Payables (i)	5.2	603,825	603,825	603,825	0	0	0
Borrowings	6.1	117,761	117,761	0	0	43,076	74,685
Total Financial Liabilities		721,586	721,586	603,825	0	43,076	74,685
0040							
2018							
Financial Liabilities							
At amortised cost	- 0	550 400	550 400	550 400	•	•	
Payables (i)	5.2	559,480	,		0	0	0
Borrowings	6.1	59,676	59,676	0	0	59,676	0
Total Financial Liabilities		619,156	619,156	559,480	0	59,676	0

<sup>(</sup>i) Maturity analysis of financial liabilities excludes the types of statutory financial liabilities (i.e. GST payable).

#### NOTE 7.1: FINANCIAL INSTRUMENTS (Continued)

#### Note 7.1 (c): Contractual receivables at amortised costs

#### Contractual receivables at amortised cost

The Health Service applies AASB 9 simplified approach for all contractual receivables to measure expected credit losses using a lifetime expected loss allowance based on the assumptions about risk of default and expected loss rates. The the Health Service has grouped contractual receivables on shared credit risk characteristics and days past due and select the expected credit loss rate based on the Department's past history, existing market conditions, as well as forward-looking estimates at the end of the financial year.

Credit loss allowance is classified as other economic flows in the net result. Contractual receivables are written off when there is no reasonable expectation of recovery and impairment losses are classified as a transaction expense. Subsequent recoveries of amounts previously written off are credited against the same line item.

In prior years, a provision for doubtful debts is recognised when there is objective evidence that the debts may not be collected and bad debts are written off when identified. A provision is made for estimated irrecoverable amounts from the sale of goods when there is objective evidence that an individual receivable is impaired. Bad debts considered as written off by mutual consent.

#### Statutory receivables and debt investments at amortised cost [AASB2016-8.4]

The Health Service's non-contractual receivables arising from statutory requirements are not financial instruments. However, they are nevertheless recognised and measured in accordance with AASB 9 requirements as if those receivables are financial instruments.

The Health Service also has investments in:

- Term Deposits

Both the statutory receivables and investments in debt instruments are considered to have low credit risk, taking into account the counterparty's credit rating, risk of default and capacity to meet contractual cash flow obligations in the near term. As a result, the loss allowance recognised for these financial assets during the period was limited to 12 months expected losses. No loss allowance recognised at 30 June 2018 under AASB 139. No additional loss allowance required upon transition into AASB 9 on 1 July 2018.

#### NOTE 7.2: CONTINGENT ASSETS AND CONTINGENT LIABILITIES

Contingent assets and contingent liabilities are not recognised in the Balance Sheet, but are disclosed by way of note and, if quantifiable, are measured at nominal value. Contingent assets and contingent liabilities are presented inclusive of GST receivable or payable respectively.

There are no known contingent assets or contingent liabilities for Timboon and District Healthcare Service at the date of this report (2018 Nil).

#### NOTE 8: OTHER DISCLOSURES

This section includes additional material disclosures required by accounting standards or otherwise, for the understanding of this financial report.

#### Structure

- 8.1 Reconciliation of Net Result for the Year to Net Cash Flow from Operating Activities
- 8.2 Responsible persons disclosure
- 8.3 Remuneration of Executive Officers
- 8.4 Related Parties
- 8.5 Remuneration of auditors
- 8.6 Events occurring after the balance sheet date
- 8.7 Jointly Controlled Operations
- 8.8 Investments Accounted for using Equity Method
- 8.9 Economic Dependency
- 8.10 AASBs issued that are not yet effective

	30 June 20	19
NOTE 8.1: RECONCILIATION OF NET RESULT FOR THE YEAR TO NET CASH INFLOW / (OUTFLOW) FROM OPERATING ACTIVITIES	2019 \$	2018 \$
NET RESULT FOR THE YEAR	40,976	(85,374)
Non-cash movements		
Depreciation and Amortisation	737,277	718,540
Loan Discount Recognised	(1,050)	0
Movements included in investing and financing activities		
Net (gain)/loss from disposal of non financial physical assets	(27,507)	(18,967)
Movements in assets and liabilities		
Change in Operating Assets & Liabilities		
(Increase)/Decrease in Receivables	(164,581)	618,130
(Increase)/Decrease in Other Assets	(27,383)	(25,510)
Increase/(Decrease) in Payables	(72,509)	(588,962)
Increase/(Decrease) in Provisions	222,736	(65,501)
NET CASH INFLOW/(OUTFLOW) FROM OPERATING ACTIVITIES	707,959	552,356

#### NOTE 8.2: RESPONSIBLE PERSON DISCLOSURES

In accordance with the Ministerial Directions issued by the Assistant Treasurer under the Financial Management Act 1994, the following disclosures

are made regarding responsible persons for the reporting period.	managament for 100 1, the following discussion	
	Pe	eriod
Responsible Ministers:		
The Honourable Jill Hennessy, Minister for Health and Minister for Ambulance Services	01/07/2018 - 2	9/11/2018
The Honourable Jenny Mikakos, Minister for Health and Minister for Ambulance Services	29/11/2018 - 3	
The Honourable Martin Foley, Minister for Mental Health	01/07/2018 - 3	
The Honourable Martin Foley, Minister for Housing, Disability and Ageing	01/07/2018 - 2	
The Honourable Luke Donnellan, Minister for Child Protection, Minister for Disability, Ageing and Carers	29/11/2018 - 3	80/06/2019
Governing Boards		
Ms M. Puli Vogels	01/07/2018 - 3	80/06/2019
Mr. J. McKenzie	01/07/2018 - 3	80/06/2019
Ms A. Skordis	01/07/2018 - 3	80/06/2019
Mr B. Morden	01/07/2018 - 3	80/06/2019
Ms C. Murphy	01/07/2018 - 3	80/06/2019
Mr C. Stewart	01/07/2018 - 3	80/06/2019
Ms G. Keely	01/07/2018 - 3	80/06/2019
Ms T. Hutchins	01/07/2018 - 3	80/06/2019
Accountable Officers		
Mr G. Sheehan	01/07/2018 - 1	
Ms J Creely	12/08/2018 - 2	
Mr G. Sheehan	22/10/2018 - 0	
Ms R Van Wollingen	04/03/2019 - 3	80/06/2019
Remuneration of Responsible Persons		
The number of Responsible Persons are shown in their relevant income bands:		
Daniel Daniel	2019	2018
Income Band	\$	\$
\$0 - \$9,999	8	9
\$10,000 - \$19,999 \$50,000 - \$50,000	1	0
\$50,000 - \$59,999 \$440,000 - \$440,000	1	0
\$140,000 - \$149,999 \$190,000 - \$199,999	1	0
ง เอบ,บบบ - จายข,ยขย Total Numbers	<u>0</u> 11	10
Total numbers  Total remuneration received or due and receivable by		
Responsible Persons from the reporting entity amounted to:	\$242,401	\$193,070

Amounts relating to Responsible Ministers are reported within the Department of Parliamentary Services' Financial Report.

#### NOTE 8.3: REMUNERATION OF EXECUTIVES

#### Remuneration of executives

The number of executive officers, other than Ministers and Accountable Officers, and their total remuneration during the reporting period are shown in the table below. Total annualised employee equivalent provides a measure of full time equivalent executive officers over the reporting period.

Remuneration comprises employee benefits in all forms of consideration paid, payable or provided in exchange for services rendered, and is disclosed in the following categories.

Short-term employee benefits include amounts such as wages, salaries, annual leave or sick leave that are usually paid or payable on a regular basis, as well as non-monetary benefits such as allowances and free or subsidised goods or services.

Post-employment benefits include pensions and other retirement benefits paid or payable on a discrete basis when employment has ceased.

Other long-term benefits include long service leave, other long-service benefit or deferred compensation.

Termination benefits include termination of employment payments, such as severance packages.

Share-based payments are cash or other assets paid or payable as agreed between the health service and the employee, provided specific vesting conditions, if any, are met.

Remuneration of executive officers	Total Remu	ineration
	2019	2018
	\$	\$
Short-term employee benefits	226,345	237,597
Post-employment benefits	23,390	20,361
Other long-term benefits	6,650	8,089
Total Remuneration (b)	256,385	266,047
Total Number of executives (c)	6	2
Total annualised employee equivalent (AEE) (d)	1.65	2.00

#### Notes:

- (i) The total number of executive officers includes persons who meet the definition of Key Management Personnel (KMP) of the entity under AASB 124 Related Party Disclosures and are also reported within the related parties note disclosure (Note 8.4).
- (ii) Annualised employee equivalent is based on the time fraction worked over the reporting period. This is calculated as the total number of days the employee is engaged to work during the week by the total number of full-time working days per week (this is generally five full working days per week).

#### **NOTE 8.4: RELATED PARTIES**

The Health Service is a wholly owned and controlled entity of the State of Victoria. Related parties of the hospital include:

- all key management personnel and their close family members;
- all cabinet ministers and their close family members; and
- Jointly Controlled Operation A member of the Loddon Mallee Health Alliance; and
- all hospitals and public sector entities that are controlled and consolidated into the whole of state consolidated financial statements.

All related party transactions have been entered into on an arm's length basis.

Key management personnel (KMP) of the hospital include the Portfolio Ministers and Cabinet Ministers and KMP as determined by the hospital. The compensation detailed below excludes the salaries and benefits the Portfolio Ministers receive. The Minister's remuneration and allowances is set by the Parliamentary Salaries and Superannuation Act 1968, and is reported within the Department of Parliamentary Services' Financial Report. Key management personnel of the agency include:

		Period
Key Management Personnel	Position Title	
Ms M. Puli Vogels	Chair of the Board	01/07/2018 - 30/06/2019
Mr. J. McKenzie	Board Member	01/07/2018 - 30/06/2019
Ms A. Skordis	Board Member	01/07/2018 - 30/06/2019
Mr B. Morden	Board Member	01/07/2018 - 30/06/2019
Ms C. Murphy	Board Member	01/07/2018 - 30/06/2019
Mr C. Stewart	Board Member	01/07/2018 - 30/06/2019
Ms G. Keely	Board Member	01/07/2018 - 30/06/2019
Ms T. Hutchins	Board Member	01/07/2018 - 30/06/2019
Mr G. Sheehan	Accountable Officer	01/07/2018 - 11/08/2018
Ms J Creely	Accountable Officer	12/08/2018 - 21/10/2018
Mr G. Sheehan	Accountable Officer	22/10/2018 - 04/03/2019
Ms R Van Wollingen	Accountable Officer	04/03/2019 - 30/06/2019
Ms K. Charman	Director of Clinical Services	01/07/2018 - 28/09/2018
Ms S. Sellers	Director of Clinical Services	28/09/2018 - 30/11/2018
Ms M. Selten	Director of Clinical Services	03/12/2018 - 04/02/2019
Ms R Van Wollingen	Director of Clinical Services	05/02/2019 - 03/03/2019
Ms N. Johnson	Chief Operating Officer	01/07/2018 - 11/01/2019
Ms S. Rees	Chief Operating Officer	14/01/2018 - 30/06/2019

The compensation detailed below excludes the salaries and benefits the Portfolio Ministers receive. The Minister's remuneration and allowances is set by the Parliamentary Salaries and Superannuation Act 1968, and is reported within the Department of Parliamentary Services' Financial Report.

	2019	2018
COMPENSATION	\$	\$
Short term employee benefits	443,947	172,510
Post-employment benefits	41,812	15,296
Other long-term benefits	13,027	5,264
Total	498,786	193,070

(i)Total remuneration paid to KMPs employed as a contractor during the reporting period through accounts payable has been reported under short-term employee benefits.

(ii) KMPs are also reported in Note 8.3 Resposible Persons or Note 8.4 Remuneration of Executives.

#### NOTE 8.4: RELATED PARTIES (Continued)

#### Significant transactions with government-related entities

Timboon and District Healthcare Service received funding from the Department of Health and Human Services of \$4.81M (2018: \$4.53M).

Expenses incurred by the Health Service in delivering services and outputs are in accordance with Health Purchasing Victoria requirements. Goods and services including procurement, diagnostics, patient meals and multi-site operational support are provided by other Victorian Health Service Providers on commercial terms.

Professional medical indemnity insurance and other insurance products are obtained from a Victorian Public Financial Corporation.

The Standing Directions of the Assistant Treasurer require the Health Service to hold cash (in excess of working capital) in accordance with the State's centralised banking arrangements. All borrowings are required to be sourced from Treasury Corporation Victorian unless an exemption has been approved by the Minister for Health and Human Services and the Treasurer.

#### Transactions with key management personnel and other related parties

Given the breadth and depth of State government activities, related parties transact with the Victorian public sector in a manner consistent with other members of the public e.g. stamp duty and other government fees and charges. Further employment of processes within the Victorian public sector occur on terms and conditions consistent with the Public Administration. Act 2004 and Codes of Conduct and Standards issued by the Victorian Public Sector Commission. Procurement processes occur on terms and conditions consistent with the Victorian Government Procurement Board requirements.

Outside of normal citizen type transactions with the Department of Health and Human Services, all other related party transactions that involved KMPs and their close family members have been entered into on an arm's length basis. Transactions are disclosed when they are considered material to the users of the financial report in making and evaluation decisions about the allocation of scare resources.

There were no related party transactions with Cabinet Ministers required to be disclosed in 2019.

There were no related party transactions required to be disclosed for Timboon and District Healthcare Service Board of Directors and Executive Directors in 2019.

NOTE 8.5: REMUNERATION OF AUDITORS	2019	2018
	\$	\$
Victorian Auditor-General's Office		
Audit or review of financial statement	10,250	9,000
	10,250	9,000

#### NOTE 8.6: EVENTS OCCURRING AFTER THE BALANCE SHEET DATE

There are no events occurring after the Balance Sheet Date.

#### NOTE 8.7: JOINTLY CONTROLLED OPERATIONS AND ASSETS

	Ownership Intere	st
Name of Entity	2019 %	2018 %
South West Alliance of Rural Health (SWARH)	1.58	1.59
Timboon and District Healthcare Service's interest in assets employed in the above jointly confidence are included in the financial statements and consolidated financial statements.	•	
	2019	2018
Current Assets	\$	\$
Cash and Cash Equivalents	22,722	117,301
Receivables	98,859	30,032
Inventory	1,076	1,321
Prepayments	7,415	1,322
Total Current Assets	130,072	149,976
Non Current Assets		
Property Plant and Equipment	93,844	62,608
Total Non Current Assets	93,844	62,608
Total Assets	223,916	212,584
Current Liabilities		
Payables	78,588	95,922
Borrowings	54,817	59,676
Employee Provisions	27,053	25,120
Total Current Liabilities	160,458	180,718
Nam Commant Linkillaine		
Non Current Liabilities Employee Provisions	3,884	4,639
For the control of th	3,884	4,639
Total Non Current Liabilities	3,004	4,039
Total Liabilities	164,342	185,357
Net Assets	59,574	27,227
Timboon and District Healthcare Service's interest in revenues and expenses resulting from	jointly controlled operations and assets is detailed below:	
Revenues		
Revenue from Operating Activities	367,217	361,373
Non Operating Activities	27,723	2,346
Total Revenue	394,940	363,719
Expenses		
Employee Benefits	131,706	125,767
Maintenance Contract and IT Support	76,971	80,939
Operating Lease Costs	0	2,570
Other Expenses from Ordinary Activities	101,370	114,599
Total Expenses	310,047	323,875
Net Result Before Capital and Specific Items	84,893	39,844
Capital Purpose Income	0	9,700
Finance Costs	(8,761)	(3,382)
Depreciation	(44,784)	(43,057)
•	31,348	3,105
Other Economic Flows included in the result		
Revaluation of Long Service Leave	999	85
Net Result	32,347	3,190
·· <del>····</del>	<u> </u>	5,.50

# Contingent Liabilities and Capital Commitments

There are no known contingent assets or liabilities for South West Alliance of Rural Health as at the date of this report.

#### NOTE 8.8: INVESTMENTS ACCOUNTED FOR USING THE EQUITY METHOD

			Ownership Interest		Published Fair Value	
	Principal	Country of	2019	2018	2019	2018
Name of Entity	Activity	Incorp'n	%	%	\$	\$
Associates						
Timboon Medical Clinic	Medical Services	Australia	50%	50%	58,333	1,060

For the purposes of applying the equity method of accounting, the audited financial statements of Timboon Medical Clinic have been used.

#### **NOTE 8.9: ECONOMIC DEPENDENCY**

Timboon and District Healthcare Service is dependent on the Department of Health and Human Services for the majority of its revenue used to operate the entity. At the date of this report, the Board of Directors has no reason to believe the Department will not continue to support Timboon and District Healthcare Service.

The financial statements have been prepared on a going concern basis. The State Government and the Department of Health and Human Services have confirmed financial support to settle Timboon and District Healthcare Service's financial obligations when they fall due.

#### NOTE 8.10: AASBs ISSUED THAT ARE NOT YET EFFECTIVE

Certain new Australian accounting standards and interpretations have been published that are not mandatory for 30 June 2019 reporting period. DTF assesses the impact of all these new standards and advises the Health Service of their applicability and early adoption where applicable.

As at 30 June 2019, the following standards and interpretations had been issued by the AASB but were not yet effective. They become effective for the first financial statements for reporting periods commencing after the stated operative dates as detailed in the table below. Timboon and District Healthcare Service has not and does not intend to adopt these standards early.

Торіс	Key Requirements	Effective date	Impact on financial statements
AASB 15 Revenue from Contracts with Customers	The core principle of AASB 15 requires an entity to recognise revenue when the entity satisfies a performance obligation by transferring a promised good or service to a customer. Note that amending standard AASB 2015-8 Amendments to Australian Accounting Standards - Effective Date of AASB 15 has deferred the effective date of AASB 15 to annual reporting periods beginning on or after 1 January 2018, instead of 1 January 2017.		The changes in revenue recognition requirements in AASB 15 may result in changes to the timing and amount of revenue recorded in the financial statements. Revenue from grants that are provided under an enforceable agreement that have sufficiently specific obligations, will now be deferred and recognised as the performance obligations attached to the grant are satisfied.  There is an expectation this will impact capital grant funding, however it is not possible to quantify the impact until such time as funding is received and projects are commenced.
AASB 2018-4 Amendments to Australian Accounting Standards – Australian Implementation Guidance for Not-for-Profit Public- Sector Licensors	AASB 2018-4 amends AASB 15 and AASB 16 to provide guidance for revenue recognition in connection with taxes and Non-IP licences for Not-for-Profit entities.	01-Jan-19	AASB 2018-4 provides additional guidance for not-for-profit public sector licenses, which include:  • Matters to consider in distinguishing between a tax and a license, with all taxes being accounted for under AASB 1058;  • IP licenses to be accounted for under AASB 15; and  • Non-IP, such as casino licenses, are to be accounted for in accordance with the principles of AASB 15 after first having determined whether any part of the arrangement should be accounted for as a lease under AASB 16.  There is no material financial impact expected.

	T ARE NOT YET EFFECTIVE (Continued)	Ire	T
Topic	Key Requirements	Effective date	Impact on financial statements
AASB 2016-8 Amendments to Australian Accounting Standards – Australian Implementation Guidance for Not-for-Profit Entities	AASB 2016-8 inserts Australian requirements and authoritative implementation guidance for not-for-profit-entities into AASB 9 and AASB 15.  This Standard amends AASB 9 and AASB 15 to include requirements to assist not-for-profit entities in applying the respective standards to particular transactions and events.	01-Jan-19	This standard clarifies the application of AASB 15 and AASB 9 in a not-for-profit context. The areas within these standards that are amended for not-for-profit application include:  AASB 9  • Statutory receivables are recognised and measured similarly to financial assets.  AASB 15  • The 'customer' does not need to be the recipient of goods and/or services;  • The "contract" could include an arrangement entered into under the direction of another party;  • Contracts are enforceable if they are enforceable by legal or 'equivalent means';  • Contracts do not have to have commercial substance, only economic substance; and  • Performance obligations need to be 'sufficiently specific' to be able to apply AASB 15 to these transactions.  The impact on reporting capital funding has potential to result in material change, however this is not able to be quantified prior to receipt of capital grants and commencement of projects.
AASB 16 Leases	The key changes introduced by AASB 16 include the recognition of most operating leases (which are currently not recognised) on balance sheet.	01-Jan-19	The assessment has indicated that most operating leases, with the exception of short term and low value leases will come on to the balance sheet and will be recognised as right of use assets with a corresponding lease liability. In the operating statement, the operating lease expense will be replaced by depreciation expense of the asset and an interest charge.  There will be no change for lessors as the classification of operating and finance leases remains unchanged.  There is no material impact from implementation of this standard due to the lack of existing operating leases.
AASB 2018-8 Amendments to Australian Accounting Standards – Right of Use Assets of Not-for- Profit entities	This standard amends various other accounting standards to provide an option for not-for-profit entities to not apply the fair value initial measurement requirements to a class or classes of right of use assets arising under leases with significantly below-market terms and conditions principally to enable the entity to further its objectives. This Standard also adds additional disclosure requirements to AASB 16 for not-for-profit entities that elect to apply this option.	01-Jan-19	Under AASB 1058, not-for-profit entities are required to measure right-of-use assets at fair value at initial recognition for leases that have significantly below-market terms and conditions.  For right-of-use assets arising under leases with significantly below market terms and conditions principally to enable the entity to further its objectives (peppercorn leases), AASB 2018-8 provides a temporary option for Not-for-Profit entities to measure at initial recognition, a class or classes of right-of-use assets at cost rather than at fair value and requires disclosure of the adoption.  The State has elected to apply the temporary option in AASB 2018-8 for not-for-profit entities to not apply the fair value provisions under AASB 1058 for these right-of-use assets.  In making this election, the State considered that the methodology of valuing peppercorn leases was still being developed.  No material impact during the period applicable under the election.

Topic	Key Requirements	Effective	Impact on financial statements
AASB 1058 Income of Not-for- Profit Entities	AASB 1058 will replace the majority of income recognition in relation to government grants and other types of contributions requirements relating to public sector not-for-profit entities, previously in AASB 1004 Contributions.  The restructure of administrative arrangement will remain under AASB 1004 and will be restricted to government entities and contributions by owners in a public sector context,  AASB 1058 establishes principles for transactions		Grant revenue is currently recognised up front upon receip of the funds under AASB 1004 Contributions.  The timing of revenue recognition for grant agreements that fall under the scope of AASB 1058 may be deferred. For example, revenue from capital grants for the construction of assets will need to be deferred and recognised progressively as the asset is being constructed. The impact on current revenue recognition of the changes is the potential phasing and deferral of revenue recorded in the operating statement.
	that are not within the scope of AASB 15, where the consideration to acquire an asset is significantly less than fair value to enable not-for-profit entities to further their objective		Impact is not able to be quantified until such time as capita grants are received and projects commence.
AASB 2018-7 Amendments to Australian Accounting Standards – Definition of Material	This Standard principally amends AASB 101 Presentation of Financial Statements and AASB 108 Accounting Policies, Changes in Accounting Estimates and Errors. The amendments refine and clarify the definition of material in AASB 101 and its application by improving the wording and aligning the definition across AASB Standards and other publications. The amendments also include some supporting requirements in AASB 101 in the definition to give it more prominence and clarify the explanation accompanying the definition of material.	01-Jan-20	The standard is not expected to have a significant impact on the public sector.  No material impact is expected.

The following accounting pronouncements are also issued but not effective for the 2018-19 reporting period. At this stage, the preliminary assessment suggests they may have insignificant impacts on public sector reporting.

- AASB 2017-7 Amendments to Australian Accounting Standards Long-term Interests in Associates and Joint Ventures AASB 2018-1 Amendments to Australian Accounting Standards Annual Improvements 2015 2017 Cycle
- AASB 2018-3 Amendments to Australian Accounting Standards Reduced Disclosure Requirements





Right photo: "The Road Home" by Elliot Watt.

Back Cover: Social Support Group Manager Ann Maree Moloney with client Rita Rundle

